



FACTS & FIGURES 2019

GOTEACH



SOS CHILDREN'S
VILLAGES

Deutsche Post DHL
Group

GLOBAL FIGURES

170
Activities

48
GoTeach
Countries

3188
Young
people

1216
Volunteers

15206
Volunteering
Hours

103
Interns

186
Job
Shadowing
Opportunities



GOTEACH 2019

ASIA Vietnam, Indosesia, Thailand, Sri Lanka

ESAF South Africa, Ghana, Kenya, Ethiopia, Uganda, Eswatini, Nigeria, Tanzania, Lesotho

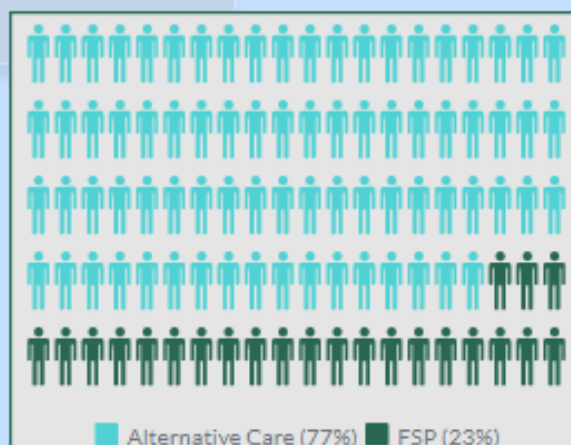
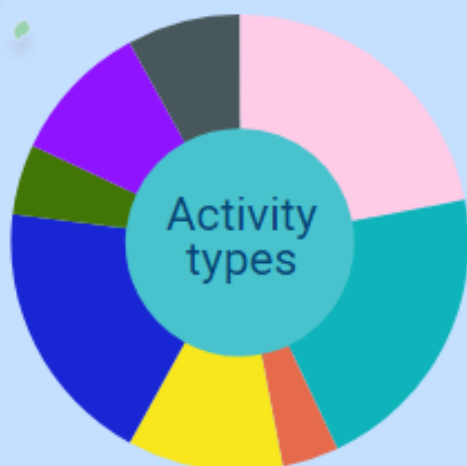
LAAM Brazil, Mexico, Costa Rica, Panama, Peru, El Salvador, Colombia, Paraguay, Dominican Republic, Haiti, Honduras, Guatemala, Jamaica, Ecuador, Uruguay, Bolivia, Chile, Argentina, Nicaragua

EUCB/NA&MENA Jordan, Morocco, Lithuania, Sweden, Syria, Lebanon, Serbia

WCAF Madagascar, Mauritius, Benin, Cape Verde, Burundi, Mali, Ivory Coast, Senegal

**5 new Countries
in 2019**

23 YouthCan!
Countries



Life/Soft Skills (22%)
Professional Skills Training (21%)
Internship (11%)
Career guidance (19%)
Entrepreneurship Training (5%)
Job Shadowing (10%)
Other (8%)
Mentoring (4%)

ESAF

99% of participants in ESAF would advise their peers to participate in GoTeach



Activities

38

Young people reached

554

Volunteers reached

147

Volunteering hours

2230

Young People Provenience



AC (70.58%) FSP (28.52%) Other (0.9%)

Activity Types



Life/Soft Skills (18.42%)
Professional Skills Training (5.26%)
Mentoring (7.89%)
Internship (10.53%)
Career guidance (18.42%)
Entrepreneurship Training (7.89%)
Job Shadowing (18.42%)
Other (13.16%)

Gender Distribution



Female (57%) Male (43%)

Young People who found a Job at DHL or other Companies

99

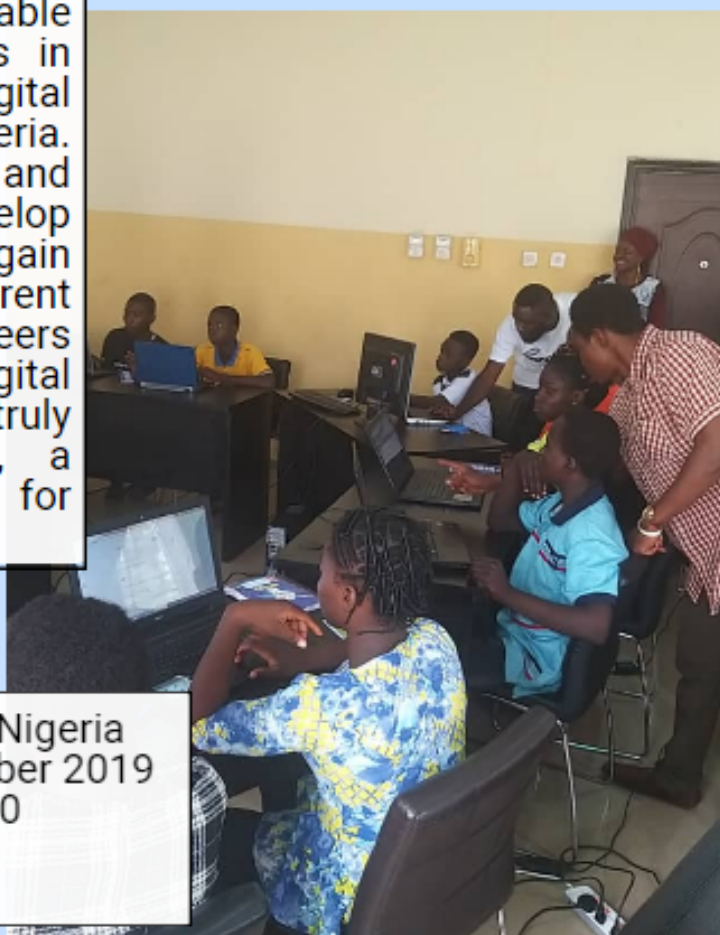
Volunteer Provenience



DHL Express (45.68%)
DHL GF (25.93%)
DHL Supply Chain (8.64%)
Personnel (1.23%)
Corporate Center/Group Functions (2.47...)
Other Company (16.05%)

Digital Literacy Skills Training

One of the most memorable points of GoTeach activities in ESAF was the three weeks Digital Literacy Skills Training in Nigeria. Ten young people from Lagos and Abuja got the chance to develop digital creativity and gain insightful knowledge of different career paths. The volunteers spurred the spirit of digital entrepreneurship and truly inspired them. All in all, a remarkable experience for everyone involved.

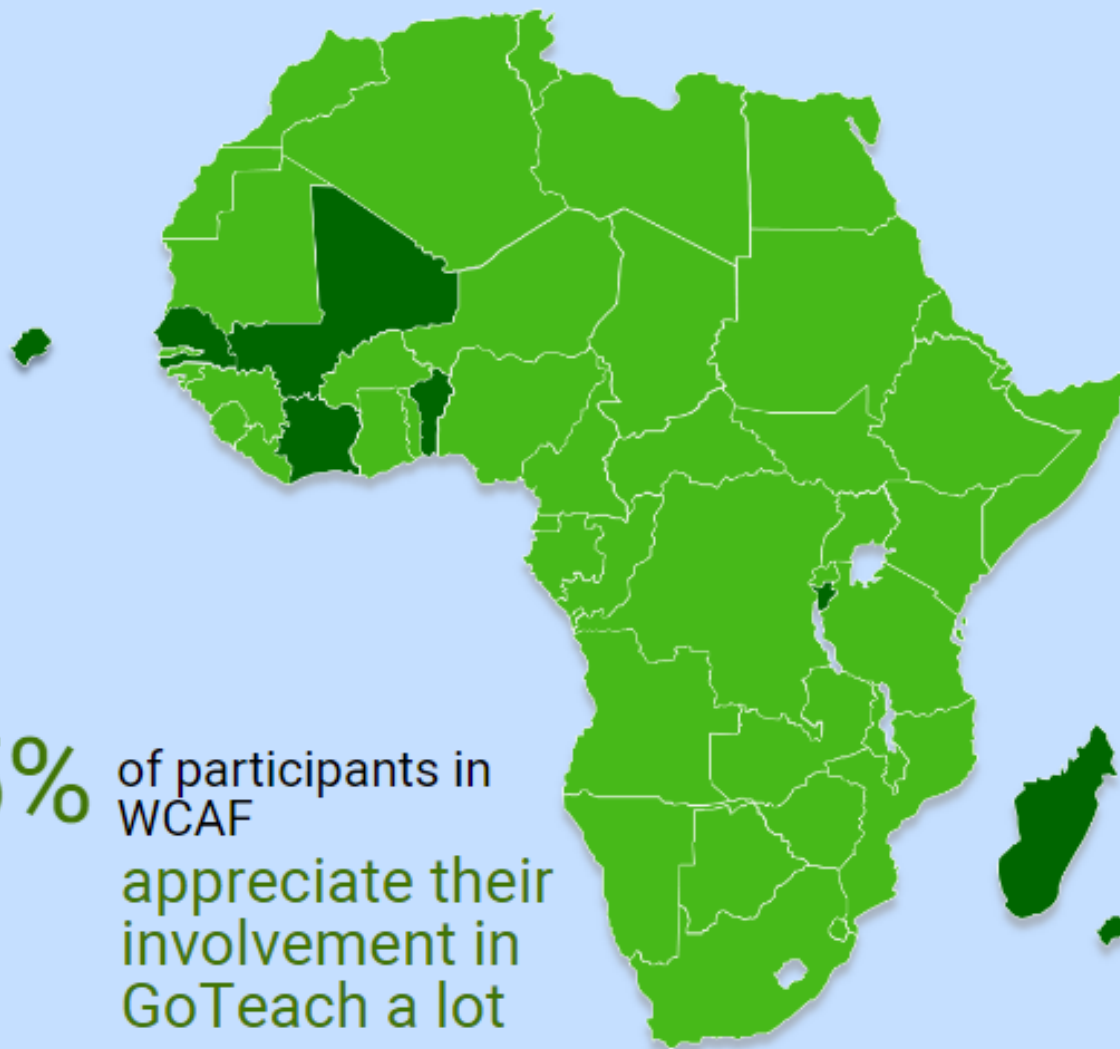


Place: Lagos & Abuja, Nigeria
Time: August, September 2019
Nr. of Young People: 20
Nr. of Volunteers: 9
Volunteering hours: 79

"GoTeach should be immortal!"

Participant, 14, South Africa

WCAF



95% of participants in WCAF appreciate their involvement in GoTeach a lot

Activities	29	Young People Provenience	Activity Types
Young people reached	808		
Volunteers reached	197	AC (61.14%) FSP (33.42%) Other (5.45%)	Life/soft skills development, (20.69%) Professional skills training (10.34%) Other (6.9%) Internship (17.24%) Career guidance (20.69%) Entrepreneurship training (6.9%) Job Shadowing (10.34%) Mentoring (6.9%)
Volunteering hours	5809		

Gender Distribution



Female (47.99%) Male (52.01%)

Young People who found a Job at DHL or other Companies

19

Volunteer Provenience



DHL Express (70.27%)
DHL Global Forwarding (26.13%)
Other Organization (3.6%)

Olympiade

The definite highlight of GoTeach 2019 in WCAF was the Madagascar Olympiad, bringing together thousands of people. In a large-scale competition, the participants could improve and challenge their knowledge, creativity and ambition. Finally, more than 120.000 students participated. The final competition round was part of the festivities around the ten-year GoTeach anniversary in Madagascar, another major event in the region.

Place: Madagascar
Time: April - October 2019
Nr. of Young People: 120.000
Nr. of Volunteers: 97
Volunteering hours: 167



"I loved this experience"

DHL Express Volunteer from Madagascar

ASIA



95% of the volunteers
in ASIA
are more satisfied with their
jobs after having
participated in GoTeach

Activities	13	Young People Provenience	Activity Types
Young people reached	242	<p>AC (68.18%) FSP (31.82%)</p>	<p>Life/soft skills development (61.54%) Professional skills training (15.38%) Other (7.69%) Internship (7.69%) Career guidance and orientation on job pr...</p>
Volunteers reached	174		
Volunteering hours	2007		

Gender Distribution



Female (42.75%) Male (57.25%)

Young People who found a Job at DHL or other Companies

12

Volunteer Provenience



DHL Express (43.81%)
DHL Global Forwarding (17.14%)
DHL Supply Chain (20%)
Post-eCommerce-Parcel (6.67%)
Personnel (1.9%)
Other Organization (10.48%)

Mini Dream Camp

Camps are the ultimate Asian GoTeach activity, bringing together youths and volunteers from far-flung places in their countries. The Mini Dream Camps in Indonesia are a remarkable example for this activity type: Three intense days of CV creation, tips & tricks for job interviews and social media etiquette prepare the young people for their job hunt. In Meulaboh, the volunteers showed particular engagement: Only three volunteers organized a camp for more than 40 youth.

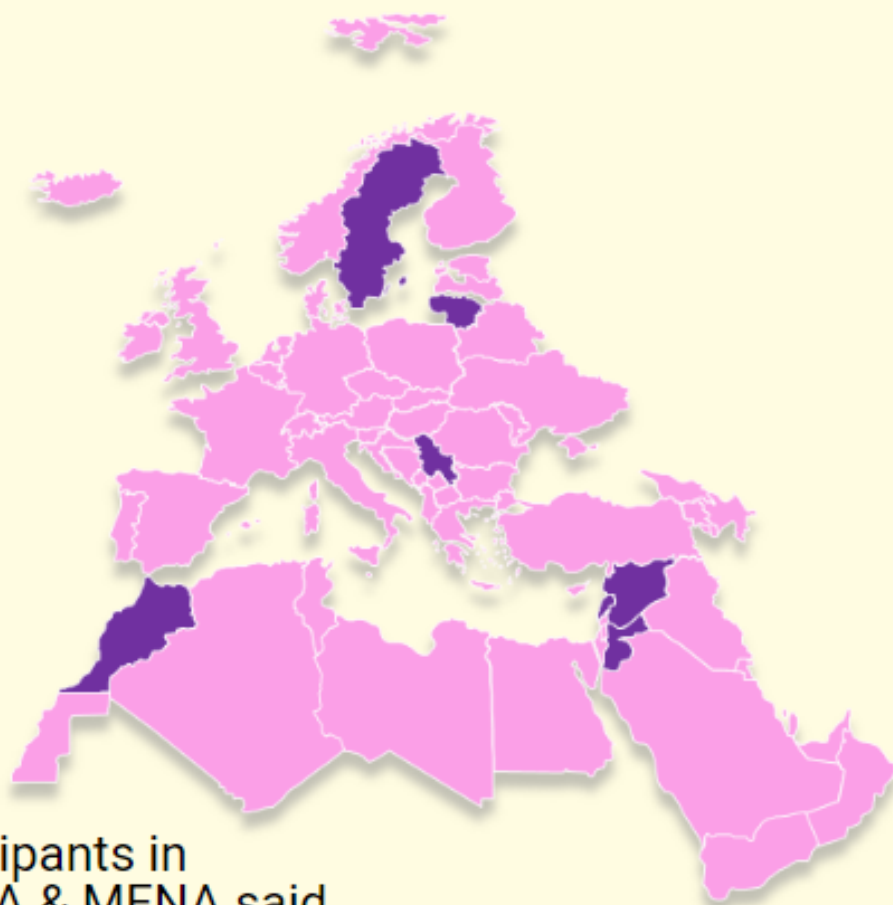


Place: Indonesia
Time: 4-6 October
Nr. of Young People: 44
Nr. of Volunteers: 3
Volunteering hours: 65

"Remarkable, keep on going!"

Participant, 19, Indonesia

EUCB/NA & MENA



89% of participants in EUCB/NA & MENA said GoTeach made them more confident and motivated about their job-finding abilities

Activities	15	Young People Provenience	Activity Types
Young people reached	398	<p>AC (70.52%) FSP (4.37%) Other (25.11%)</p>	<p>Life/soft skills development (40%) Professional skills training (6.67%) Other (6.67%) Internship (6.67%) Career guidance (40%)</p>
Volunteers reached	125		
Volunteering hours	504		

Gender Distribution

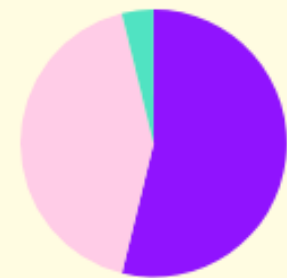


■ Female (41.1%) ■ Male (58.9%)

Young People who found a Job at DHL or other Companies

10

Volunteer Provenience



■ DHL Express (53.85%)
■ DHL Global Forwarding (42.31%)
■ DHL Supply Chain (3.85%)

Syrian Youth Development Initiative

DHL Syria's Youth Development Initiative counts definitely among the 2019 highlights of all GoTeach activities in the MENA region. In August, 22 young people met up with 11 volunteers and enjoyed several sessions on basic life skills. These covered topics as diverse as career planning, anger and stress management and freight basics. In a final event, the young people expressed their gratitude for the sessions, which turned out to be an outmost success.



Place: Syria
Time: August 2019
Nr. of Young People: 22
Nr. of Volunteers: 11
Volunteering hours: 33

"I would love to take part in future GoTeach activities"

Participant, 15, Morocco

LAAM



95% of volunteers in LAAM would recommend volunteering for GoTeach to their colleagues

Activities	75	Young People Provenience	Activity Types
Young people reached	1186		
Volunteers reached	573	■ AC (55.56%) ■ FSP (11.11%) ■ Other (33.33%)	■ Mentoring (1.33%) ■ Professional skills training (36%) ■ Life/soft skills development (14.67%) ■ Entrepreneurship training (4%) ■ Career guidance and orientation on job profil... (10.67%) ■ Closing Activities (2.67%) ■ Job shadowing (4%) ■ Volunteering Activity (2.67%) ■ Other (8%)
Volunteering hours	4656		

Gender Distribution



Female (52.88%) Male (47.12%)

Young People who found a Job at DHL or other Companies

16

Volunteer Provenience



DHL Express (64.65%)
DHL Global Forwarding (14.14%)
DHL Supply Chain (19.19%)
Post- eCommerce- Parcel (1.01%)
Other Organization (1.01%)

Yellow Tour

The Yellow Tour is an exceptional GoTeach activity example for Latin America. DHL volunteers take students from schools and universities on a tour to the office to explain the importance of KPIs. This way, the participants can better understand how a multinational company achieves its results. The activity concept has been enrolled in several countries during 2019. Particularly Ecuador showed outstanding motivation by preparing three tours for different groups of young people.



Place: Ecuador
Time: July-October 2019
Nr. of Young People: 35
Nr. of Volunteers: 8
Volunteering hours: 30

"The programme is incredible"

Participant, 20, Peru

We would like to thank everyone
who contributed to the
outstanding success of GoTeach
in 2019!



CODESPA Award handed over by the Spanish
King Felipe VI in January 2019



DPDHL Deputy Head of Corporate
Communications Monika Schaller at the 10-
Year GoTeach Anniversary in Madagascar



Activity in Peru



EU Sustainability Award handed over by
representatives of the European Commission in
April 2019

DISCLAIMER

The data and information in this report are derived from our database, where we track progress on activity level. Due to data protection and privacy concerns we do not track program participants and volunteers on an individual basis. This may result in small data errors and instances of inaccuracy. Nevertheless, the above facts and figures provide a very good indication of what has happened within GoTeach in the previous year. Please read all data not as exact numbers but as the best possible results based on the data we are able to collect.



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