GO TEACH
Partnership between SOS CV and Deutsche Post DHL Group
2020
Facts and Figures
Deutsche Post DHL Group
The year 2020 was different for all of us. The COVID-19 outbreak changed our everyday life drastically and confronted us with unexpected challenges. Further the Pandemic underlined the social need to overcome the digital divide between the online and offline population worldwide.

**COVID-19 and GoTeach**

Taking on the challenge

**Online Mentoring**

Online Mentoring Sessions via Skype, Zoom

**Donations of Technical Equipment**

**Digital learning**

Online Workshops

The year 2020 was different for all of us. The COVID-19 outbreak changed our everyday life drastically and confronted us with unexpected challenges. Further the Pandemic underlined the social need to overcome the digital divide between the online and offline population worldwide.

*GoTeach* has shown great flexibility in overcoming these challenges and has managed to support **over 5000 young people** by engaging in online and offline activities and finding creative ways of connecting and supporting young people in these difficult times.

*Further GoTeach has also focused on the development/improvement of the digital infrastructure.*
GLOBAL FIGURES

- **5685** Young People reached
- **775** Volunteers engaged
- **48** Partnership Countries
- **9158** Volunteering hours
- **150** Activities

Young people provenience:
- Alternative Care (AC) (59.67%)
- Family Strengthening (FS) (15.83%)
- Other (24.5%)
Type of Activities

- **Mentoring** (12%)
- **Professional skills training** (30.67%)
- **Life / soft skills development** (22%)
- **Career guidance and orientation on job profile** (16%)
- **Entrepreneurship training** (6.67%)
- **Internship / apprenticeship** (9.33%)
- **Job shadowing** (0.67%)
- **Kick Off** (2.67%)

Online Activities / F2F

- **Virtual** (62.91%)
- **F2F** (37.09%)

Online Activities / F2F Activities

- **Online**
  - Mentoring: 18
  - Professional skills training: 37
  - Life / soft skills development: 19
  - Career guidance and orientation on job profile: 24
  - Entrepreneurship training: 10
  - Internship / apprenticeship: 14
  - Job shadowing: 7
  - Kick Off: 4

- **F2F**
  - Mentoring: 9
  - Professional skills training: 14
  - Life / soft skills development: 10
  - Career guidance and orientation on job profile: 3
  - Entrepreneurship training: 15
  - Internship / apprenticeship: 7
  - Job shadowing: 4
  - Kick Off: 1
**Partnership Countries**

**LAAM**
Argentina, Bolivia, Brazil, Chile, Colombia, Costa Rica, Dominican Republic*, Ecuador, El Salvador, Guatemala, Haiti, Honduras, Jamaica*, Mexico, Nicaragua, Panama, Paraguay, Peru, Uruguay.

**ESAF**
Ethiopia, Eswatini, Ghana*, Kenya, Lesotho, Nigeria, South Africa*, Tanzania, Uganda

**WCAF**
Benin, Burundi, Cape Verde, Ivory Coast, Madagascar, Mali, Mauritius, Morocco, Senegal, Sierra Leone, Togo.

**EU & MENA**
Jordan, Lebanon, Serbia, Sweden, Lithuania*, Syria

**ASIA**
Indonesia, Sri Lanka, Thailand, Vietnam

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* Due to the COVID 19 pandemic and resulting restrictions, no activities could be carried out in these countries in 2020.
Activities: 88
Young people reached: 1706
Volunteers reached: 478
Volunteering hours: 3919

Type of Activity:
- Online: 6
- F2F: 33
- Professional: 10
- Life/soft skill: 10
- Career guidance: 14
- Entrepreneur: 2
- Internship: 6
- Kick Off: 1
- Other: 5

Young People Provenience:
- FS (Family Strengthening): 1544 (1.99%)
- AC (Alternative Care): 24 (90.5%)
- Other: 128 (7.5%)
Through different online classes, carried out by DHL Volunteers more than 500 young people could be connected. The Focus of the Workshops was on topics like Digital Learning, Entrepreneurship, Cybersecurity and Personal Finance. In addition to that a programming workshop/contest took place involving 58 young people from Quito.

"This program allows to generate a great and true impact to the vulnerable society in alliance with Aldeas SOS we generate commitment in our collaborators since they are the volunteers that execute the actions. We invite everyone to join in and together make a difference. Generate Health, Education and Employability (self-sufficiency) this is the way. to go"

- Marco Vinicio Vásquez, Program coordinator
The Spelling Contest was organized and carried out by DHL volunteers and involved the further development of spelling skills. The competitive spirit of the young people, accompanied by SOS CV, was awakened with a lot of fun, while at the same time they learned important skills. The spelling bee was held with the aim of promoting good use of Spanish, strengthening the reading and spelling skills of adolescents and young people, enabling healthy competition among them and developing self-confidence. Further the contest promotes public speaking skills.

I had the opportunity to participate in the online training on "soft skills", [...] soft skills help a lot, in my case to be able to speak in front of the public, I had not had much practice in that, but I had always wanted to do it. Also, it helped me to empower myself in other important issues, although I received it virtually, it was a nice experience, it helped me to overcome grief, I learned together with other young people and that made me happy".

- Danny, Program Participant, Honduras
Activities: 22
Young people reached: 553
Volunteers reached: 67
Volunteering hours: 3434

Type of Activity

Young People Provenience

FS (Family Strengthening) (65.1%)
AC (Alternative Care) (34.36%)
Other (0.54%)
In the form of global group mentoring sessions DHL volunteers, SOS employees and young people from **11 different countries** could be connected via TEAMS. The content of the sessions was on: Challenges of the COVID-19 pandemic and changes in the job market, Cybersafe guarding, Careers in the ICT sector and Online learning.

"YouthLinks for me has been more than just a platform. I have got to understand the importance of perspective when it comes to life topics. Interacting with people from different backgrounds has made me adapt a different approach in problem solving and appreciating what I have. It has also enlightened me on topics I thought were cliche such as cyber security. Lastly it’s one of the best ways to catch a breather from all negativity going on in the world."

- Tasha, Kenya - Program participant
Activities: 23
Young people reached: 2182
Volunteers reached: 91
Volunteering hours: 3434

Type of Activity

- Online
- F2F

Young People Provenience
- FS (Family Strengthening) (65.1%)
- AC (Alternative Care) (34.36%)
- Other (0.54%)
To awaken the entrepreneurial spirit of the Madagascan youth, different farms in Antsirabe were visited in the scope of the GoTeach programme in 2020. The "discovery trip" compromised a visit to a dairy cow farm and a chicken farm. On site, the owners Perle, Justin and Jules shared their journey of how after more than 40 years they have become suppliers of eggs and milk for a large local dairy company.

Further there was also a visit to the Ambatolahy tree nursery, which is known to be the largest nursery with a surface of 3ha. Over the years it has transformed into a place where also pottery workshops are held. Jean Pierre, the owner of the premises had no experience in that field before starting it, which further inspired the young entrepreneurs.
Activities: 8

- Young people reached: 171
- Volunteers reached: 47
- Volunteering hours: 512

Type of Activity:
- Online: 111
- F2F: 54

Young People Provenience:
- FS (Family Strengthening): 111 (31.58%)
- AC (Alternative Care): 54 (64.91%)
- Other: 6 (3.51%)
Despite the difficult circumstances and challenges this year has brought, an Online Training Programme could be launched in Syria.

DHL volunteers connected with young people supported by SOS CV and held 10 educative online courses on topics like: COVID - 19, Mental Health, Personal finance, Success and Communication Skills

“The Pandemic is the worlds biggest challenge, nevertheless coaching, teaching and mentoring our Youth is the best weapon to face it, and we have all the ability to do it”

- Mrs. Lara Al-Ashhab, Freight Forwarding Manager DGF Syria
Activities

Young people reached: 1073
Volunteers reached: 88
Volunteering hours: 1291

Type of Activity

- Mentoring: Online - 4
  - F2F - 1
- Career guidance and orientation on job profile: Online - 1
  - F2F - 1

Young People Provenience

- FS (Family Strengthening) (18.64%)
- AC (Alternative Care) (81.36%)
- Total: 873
A total of **203 young people** (age 14 to 24) from eight different SOS Villages and programs all over Indonesia (including Jakarta, Meulaboh, Banda Aceh, Lembang, Flores, Bali, Medan & Semarang) attended this first virtual activity, which was organised by five volunteers from the local DHL-team. The reach of this session was surprising, as Tri Anggraeni, one of the DHL volunteers, states:

"We were expecting around 50 young people to participate. In the end, there were more than 200 of them joining (...)."

-Tri Anggraeni, Supply Chain Specialist PT DHL Indonesia
Thank you!

Despite the challenges that this year has brought, GoTeach has managed to show great flexibility in 2020 and to grow together as a global community a bit more. We would like to thank all those who have contributed to this outstanding success.

DISCLAIMER

The data and information in this report are derived from our database, where we track progress on activity level. Due to data protection and privacy concerns we do not track program participants and volunteers on an individual basis. This may result in small data errors and instances of inaccuracy. Nevertheless, the above facts and figures provide a very good indicator of what has happened within GoTeach in the previous year. Please read all the data not as exact numbers but as the best possible result based on the data we are able to collect.