



# REFLECTIONS

10 years of partnership between  
SOS Children's Villages and  
Deutsche Post DHL Group



In cooperation with

**Deutsche Post DHL  
Group**

**GOTEACH**



**SOS CHILDREN'S  
VILLAGES**

*you<sup>th</sup>  
can!*

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# CELEBRATING A JOURNEY TOGETHER...

## THE 10 YEARS OF SOS CHILDREN'S VILLAGES AND DPDHL PARTNERSHIP

Young people from vulnerable backgrounds face tremendous challenges when embarking on their journey towards self-reliance. They are more likely to experience obstacles like discrimination, lack of skills, lack of networks, role models and at times lack of social skills and self-esteem than those who grow up in stable, protective family environments.

The partnership between SOS Children's Villages and Deutsche Post DHL Group supports young people on their way to independence and to becoming active members of society. In the past ten years, we have achieved tremendous global impact in the frame of GoTeach by empowering vulnerable young people and providing them with the necessary experience and self-confidence to take control of their future and to build stable and independent adult lives.

Through joint partnership activities, young people expand on their social and professional networks, develop a career plan and orientation, gain their first experience in the workplace, build self-confidence and motivation for their own future, and improve on valuable job-specific and soft skills. Simultaneously, GoTeach creates impact for DHL employees as it enables them to assume a role model function, to feel a contribution to society, to increase overall job satisfaction and to improve employee engagement within the workplace.

Our partnership went far beyond the expectations we had at the start, and yet it is just the beginning. Since 2011, we have reached over 20.000 young people. The programme, which started with a kick-off in Madagascar way back in 2011, is already 54 National Partnerships strong. The foundation of this successful partnership is mutual trust and equal collaboration, which we have been able to establish between our organizations. A unique partnership spirit based on co-creation, openness and joint values, our “One Team” approach has been acknowledged through various awards and recognitions including the EU Sustainability Award 2019. Most recently, we won the World Sustainability Leader Award 2021 in the External Partnerships category.

As a long-standing partnership, GoTeach serves as a blueprint and an example of success in forming impactful partnerships for the development of similar youth employment programmes. The GoTeach programme paved the way for the expansion not only to other countries, but also to other corporate partnerships at SOS and to the creation of a multi-stakeholder platform – YouthCan! In 2017 - focusing on youth employability.

We came so far only through contribution of various stakeholders, who are central to our GoTeach program. To mark our ten years anniversary we invited them to share their personal reflection on GoTeach! Enjoy scrolling through the pages and exploring the very personal visualizations of our impactful corporate friendship!

Many thanks to each person who contributed to this journey thus far! Together we grow stronger.

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*Susanne Novotny & Banalata Sen*





# CONTENTS

AFRICA	01
--------	----

AMERICAS	64
----------	----

ASIA	118
------	-----

EUROPE AND THE MIDDLE EAST	146
----------------------------	-----







# AFRICA

GoTeach Partner Country	Joined Since
Angola	2021
Benin	2018
Burundi	2018
Cape Verde	2018
Eswatini	2014
Ethiopia	2013
Ghana	2012
Kenya	2012
Ivory Cost	2018
Lesotho	2019
Madagascar	2011
Mali	2018
Namibia	2021
Mauritius	2014
Morocco	2013
Mozambique	2021
Nigeria	2015
Rwanda	2021
Senegal	2019
Sierra Leone	2021
South Africa	2011
Tansania	2015
Togo	2020
Uganda	2013





The GoTeach program in partnership with SOS Children's Villages is part of my life. When this program started in Madagascar in 2009, I was working for SOS Children's Villages of Madagascar and now I am working for DHL as the GoTeach Program Manager for Africa. My heart and mind are now inbetween SOS Children's Villages and DHL. For me, they are ONE. We have the same goal: empower young people. My purpose every day is thinking how I can do more to ensure a decent life for children and young people for a better future.

**Faneva Raharimanantsoa**

GoTeach Programme Manager for Africa  
Head of Corporate Social Responsibility, DHL Express  
Madagascar



I am grateful to have been part of the GoTeach journey since 2011, and even more grateful to be able to support the GoTeach teams across Africa and enable the improvement of employability for young people by connecting people (the young people and volunteers) and improving lives!

Thank you to every young person I have had the privilege to meet and all of the team members from both DHL and SOS Children's Villages who make GoTeach come alive!

May GoTeach grow and continue to have an impact always!



**Leigh Swartz**  
GoTeach Programme Manager for English Africa  
DHL Supply Chain  
South Africa

Dear GoTeach,

I owe you so many beautiful encounters, so many smiles, so many challenges, so many beautiful memories.

I have been living this wonderful adventure with GoTeach for 4 years now and I hope that the programme can continue to prosper for as long as possible for the benefit of young people. Working hand in hand with our differences allows us to accomplish great works, together.

Long life and Happy Birthday GoTeach!



**Linda Rasamoeliniaina**

GoTeach Coordinator for French and  
Portuguese Africa & Indian Ocean, DHL Express  
Madagascar





It has been such a fulfilling experience for me to be part of GoTeach in this way, helping my fellow SOS siblings to gain skills and experiences that will make them more employable or help them to be successful business owners. This is something that I have always wanted to do in life hence I always say that being the GoTeach Coordinator for me is not a job but an opportunity to do something with purpose. The best part is, I work for a purpose with such an amazing team and in such an amazing environment: all our meetings always feel like family meetings. Thank you GoTeach.

**Itumelelng Ralebitso**

GoTeach Programme Coordinator for English Africa  
DHL Express  
Lesotho



For 11 years, Bridget, 21, and her relatives have been beneficiaries of the SOS Children's Villages Family Strengthening programme. Bridget and her family have been living in the centre of the island since last December. Before that they were squatting in an area in the West. Life was difficult for her family. Not only was food short but school supplies were also insufficient.



I was afraid to express myself for fear of saying hurtful things because I was angry with the whole world” Bridget explained. Bridget attended SSS Bambous until the age of 16. After that she took a painting, embroidery and plumbing course at the Mauritius Institute of Training and Development (MITD). “I wanted to learn plumbing and told myself that if a water pipe broke in the house, I could fix it.”

Bridget participated in the youth empowerment programme which led to taking part in GoTeach where she started thinking about her future. I dream of becoming a chef one day.

The GoTeach programme helped her to plan a career. Despite reading and writing difficulties Bridget was so motivated that she started a functional literacy programme. This gave me strength and the other training in the GoTeach was easy. I was boosted-up through peer-to-peer sharing with the GoTeach team.

On the advice of SOS Children’s Villages to upgrade her skills, Bridget attended a job interview at a well-known hotel and was hired as a kitchen helper. With her salary, Bridget helped her mother to obtain a house in the centre of Mauritius.

She still dreams of progressing professionally to become a chef one day.

**Brigit**  
Young Programme Participant  
Mauritius



I joined this project at the birth of the GoTeach partnership in Mauritius in Dec 2014, along with Olande Stols and Widy Dinarty.



I have now been working for 5 years with the MU SOS Team and the SOS youth. All these years have brought memorable experiences and it is really fantastic to see the youths moving from good to great through our project. Enclosed is a picture where I participated in the prize-giving ceremony.

The GoTeach programme has helped the youths to develop their great potential, for example, the mock interviews have given them the opportunity to broaden their competencies in how to attend a real interview and they also gain a good knowledge on the working environment. These experiences will definitely help the youths when they move into the labour market. Thank you GoTeach! Thank you SOS CV for making it happen!

**Christelle Cateau**

DHL Volunteer  
Human Resources Administrator  
Mauritius





Participating in the DHL GoTeach internship programme has been a very enriching experience for my career. This internship has allowed me to get to know the reality of day-to-day work better and to realise that this is one of the paths I may follow in my future job search. I work with an extremely welcoming and helpful team, which has allowed me to get to know the area of logistics in depth. The atmosphere in the DHL offices is very inviting and I am permanently in contact with excellent professionals, The internship not only improved my day-to-day organisational skills but also challenged me to think differently, which helped me to expand my horizons.

**Edosn Leonel de Jesus**  
Young Programme Participant  
Mozambique

My Journey with the GoTeach programme started in 2009. I remember being introduced to the programme by Nisa Ebrahim and Leigh. I was in Grade 9 at the time and was still finding out about who I wanted to become in the near future, learning about different careers and where to get a helping hand alongside mentors that are willing and want to help. The experience was scary and amazing at the same time. I was always involved in the activities and always showed up to meetings.



I was able to build a personal relationship with the brand and this allowed me to get a job opportunity to work with the DHL brand a few years later. Who knew that would happen to me? I've always been determined and driven to do better for myself. With the help of the GoTeach programme I was able to learn and apply the skills and knowledge used in my journey today.

I am able to conduct myself better in my job role, I am able to put the brand on my CV, which is a huge accomplishment. I am immensely grateful for the opportunities that were provided then: it definitely helped me. The journey wasn't easy but the results were worth every obstacle I have overcome. Now, years later, I get to tell my story, which something I take pride in. Thank you for choosing me to be a part of the journey. Being a part of a global brand is very fulfilling. I am forever grateful.





**Dominicia Killa**

Young Programme Participant  
South Africa



When we began working with the youth in the first year we started in South Africa, it was exiting! Driving the youth from one business unit to the other, organising their food and lodging and ensuring that they paid enough attention so that they would actually learn something and holding their attention at all times, continued to improve over the years. Listening to some talk about their experiences of GoTeach is still fulfilling, even today. Helping the youth fulfils me and seeing the confidence these youth have at the end of the week is always exciting. A lot of them are quiet and shy at the begging of the engagement but slowly gain confidence and, by the end of the engagement, there is a huge difference to their self-esteem. Not only did the program provide them with skills and knowledge but it also opened their eyes to a wider world, allowing them to dream even bigger dreams. I have also learned a few things from the youth and the programme so, looking back to when we started, I can't help but see how much we have grown.

**Emmanuel Nzolo**

Youth Development Coordinator, SOSCV  
South Africa



“When a man is hungry, it is better to teach him to fish than to give him a fish.” I use this quote to illustrate the importance of the GoTeach project for the future of young people. Thanks to this project, I want to give meaning to my career and to work in a company whose values I share, but above all, which will help society move forward. Through GoTeach we have had the chance to meet people who have guided us in the right direction, sharing their experience with us. But we have also benefited from trainings that have allowed us to retrain to be very useful in the job market.

**In the area of entrepreneurship, GoTeach has ensured that almost all the young people who have benefited from their training are now entrepreneurs. This project has made us leaders who participate in the development of our country. But they also support us in succeeding in our projects financially and materially. Thanks to GoTeach, we have start-ups, small and medium-sized enterprises run by young people.**

I can't finish without saying thank you to DHL, SOS Children's Villages and all the facilitators of this project. With GoTeach success is possible!

**Lamine Ndiaye**

Young Programme Participant  
Senegal



Volunteering is more than just a word, it's selflessness, its love for others, it's the deep satisfaction you get seeing a smile on someone's face and knowing you enabled that! I love being part of the team that works towards empowering SOS CV youths towards a brighter, self-reliant future to make the world a little better every day!



**Everlyn Manasseh**

HRIS Administrator  
DHL Express  
Kenya



I have been in contact with the GoTeach programme from 2016 to now, and it has been a very informative and life-changing journey, not just for the youth but for myself as well. There was a point in my life when I wished that I had also grown up in the SOS Children's Village or was part of the Family Strengthening programme. I was exposed to a lot of opportunities, some of which I personally grew from. There is one session that stood out the most since I started participating in this programme. This is the Emotional Intelligence workshop, which was facilitated by Emore at the Serengeti gold course. I am who I am today because of the information she shared with us.

Thank you Dhl for such an opportunity.

**Rose Mashifane**

Youth Development Coordinator, SOS CV  
Mamelodi



**People have always been at the Heart of what we do.**

Over the last 20 years, that I have worked at DHL Express SSA, a career highlight has been how we are able to put our organisational purpose of Connecting People, and Impacting Lives into action. One of the many ways we deliver on this purpose is through volunteerism, one of the most vital delivery mechanisms for social, environmental and economic transformation, which directly speaks to all our Go Programmes.





GoTeach, which is so dear to me, is an initiative I see directly enriching the lives of young students. Having launched this programme in Madagascar over 10 years ago, we recognize the importance of supporting education and mentoring opportunities that focus on skills and leadership development for our younger generation and change-makers-of-tomorrow.

As a purpose-led organisation we believe education is a team effort between corporates and non-profit organisations. Our partnership with SOS over the years has helped us to take care of our greater community, as we see the impact of the GoTeach success spread across over 21 countries in SSA with Madagascar as the forerunner leading the vital work every day to help ease the burden of communities-at-risk.

These past years have certainly been a privilege for me to serve our communities through our corporate giving and employee volunteering. As I witnessed the launch of the first-ever GoTeach programme on our continent, celebrating its 10-year anniversary in Madagascar alongside my team, who so passionately give of themselves to make a difference, has been nothing short of inspiring.

**Fatima Sullivan**

Regional Director for Southern & Eastern Sub-Saharan Africa  
DHL Express  
South Africa



I highly appreciate GoTeach with its various opportunities for youth. It helped me understand the importance of step-by-step progress, which is focusing on going from 0 to 10, 10 to 20 until you get to 100 rather than from 0 to 100. Youth should trust the process and find joy in it, with patience. I learned through others' experiences that success is the result of hard work, learning from failure, loyalty and persistence.

**Mamatete Brigit Letsoso**

Child and Youth Development Coordinator, SOS CV  
Lesotho







What are GoTeach activities? One word does not describe them. It's really beneficial for me. I always knew deep down what I really wanted to do later on and it helped me a lot to hear from the pioneers of my chosen profession.

Thanks to the moral support I have received, I am ready to face the next chapter of my life.

**Sabrina**

Young Programme Participant  
Antsirabe, Madagascar







I was able to see the evolution of GoTeach in Madagascar as one of the initiators of this programme in my country. I'm personally proud of this programme because it gave meaning to my life and inspired my family by sharing experiences with young beneficiaries of the programme. I'm convinced there is a close link between this experience and our professional life, because young people represent the future of the country. I would like to finish with a quote from Winston Churchill: we make a living by what we get. We make a life by what we give.

**Yves Koichiro Andrianaharison**

DHL Country Manager  
DHL Express  
Madagascar



My family have been in the SOS Children's Villages Mauritius Family Strengthening programme for five years and I can say that I have learnt and benefited a lot, not only in terms of material or financial support but for my education and skills development. We have been able to participate in the GoTeach programme where we commit to sharing knowledge with other youths. The main point of this training was career planning and employability skills which were taught by several facilitators from SOS and DHL.

During this training I have been able to get to know myself and learn how to communicate with others, how to design my own portfolio and CV. We were planning real face-to-face mock interviews with the DHL staff. Now I'm trying to plan my dream career for the coming years.

My message for all children and youth around the world is, be strong and courageous and do your best in your studies so that you can succeed in life.

**Jourdain**  
Young Programme Participant  
Mauritius





I became a mentor 10 years ago because I am passionate about helping others learn and grow, sharing my knowledge and experience, and hopefully having a positive impact on the lives of young people. It's an amazing feeling but I learn from them too. In Africa, we say: "Ubuntu." It means "I am because we are."

The number one reason why we have been successful with the GoTeach programme is that the youth are absolutely clear about their goals and how DHL can support them in meeting these. Taking another person under your wing, listening to their achievements, challenges, thoughts and visions, is really inspiring. You can change someone's life simply by taking the time to help them to become employable.



**Mentoring works, and we will continue to keep “lighting the fire for education” as we believe that the GoTeach programme, a cross-functional initiative, aims at building trust with youth from age 14 onward. By supporting the youth in meeting the criteria for their chosen learning path and focusing on encouraging their education, this should improve their skills in planning and creating a suitable learning platform that will be successfully concluded by the time they have completed their secondary education in leveraging off the Mentorship Guide, high level DMAIC Tools and Code of Conduct as a guideline.**

This methodology of building trust and being honest has been the “beating heart” of my mentoring journey with SOS Children's Villages. The GoTeach programme creates great mentors that meet the overall expectations of the programme based on trust, connecting people & touching lives.

**Nisa Ebrahim**

DHL Volunteer

Global Head for Cargo Insurance, DHL Global Forwarding  
South Africa





### **Leading with Heart**

Throughout my time as Vice President for Human Resources at Express SSA, I have always been proud of the relationship that we have developed with SOS Children's Villages in Madagascar since its founding more than a decade ago.



At DHL Express, responsibility has always been a guiding value. In addition to making a contribution to the communities in which we operate, we believe businesses have a particular responsibility towards their fellow citizens.

That is why the GoTeach initiative is meaningful to our employees who volunteer and devote their time to helping children, which is a #DoubleTap4Pride feeling for me. What really touched me with the GoTeach programme was when I was at the 10th anniversary celebrations of our partnership with SOS International Children's Villages in Madagascar in 2019. At the Olympiad where we had to choose the best innovation project and object, it occurred to me what an extraordinary feat it was for those kids to make products from their surroundings and the unbelievable innovation, creativity and dedication that was shown by them in transforming everyday objects or even trash into something beautiful or functional. It demonstrated to me the untapped potential of the youth and the astonishing success that can be reaped from investing in someone's life.



Putting our organisational purpose of Connecting People and Improving Lives into action through GoTeach enables us to give back to society. We appreciate the willingness of our colleagues in the region who get involved in this initiative, and we are equally delighted that we can share a common interest with a common partner across 21 countries in Africa.

**Paul Clegg**

Vice President Human Resources Sub Sahara Africa  
DHL Express  
South Africa



I have worked for DHL Global Forwarding HR Shared Services Centre, Mauritius since Sept 2017. I started volunteering for the GoTeach Project (SOS Village Mauritius) since 2017 and was recognized as the GoTeach Ambassador for the countless hours of commitment and support to the young people at SOS Village Mauritius.

It was a tremendous pleasure to work with the GO Teach Manager & Coordinator and the SOS Village officers by helping them in achieving their objective of improving the employability skills of young people. These engagement activities have enabled us (the HR teams in HRSSC) to fulfill the ultimate DPDHL Group Purpose: "Connecting People, Improving Lives".

We at HRSCC are looking forward to future activities; supporting GO Teach projects and continuing to be a helping hand for the development of the youth employability skills in Mauritius.

**Rohini Hurbungs**

DHL Volunteer  
HR Specialist MEA  
Mauritius







I never understood what the words “everything happens for a reason” mean. A few years back, SOS Mathanjana gave me and my peers the chance to be part of a GoTeach programme. Everything that I learned from that year helped me and is still helping me, because information doesn’t rust. I also teach other people who didn’t get the opportunity to be part of the programme, but through me they do get an indirect opportunity because I believe in “each one teach one”. What I believe in is a simple thing. If you have a candle that is lit and the other person’s candle is not, and if you help them to light theirs, your candle won’t switch off because you helped the other person. The story of the baobab tree is that it takes 5 years underground, building and creating the strong foundation, and takes only 6 months to grow 8 metres tall. Education is not preparation for life but education is life itself. The message that I can give to youth is to allow yourself to learn and learn new things even though they are hard to attempt, keep moving forward and don’t leave the opportunity unattended. Everyone has a story to tell and a book to write as well.

**Samuel Kgomotso**

Young Programme Participant  
South Africa



I would not have expected that the GoTeach programme would have such a positive impact on my life. I realised the potential that I have and gained valuable skills. I was so eager to start as soon as possible and get right on with it. This programme taught me to manage my time effectively, be self-motivated and enjoy every moment for what it is worth.



My most memorable experience while completing the career success face-to-face interview about my dream work was when I was looking through the options, I saw a chocolate maker and I was instantly intrigued. Through DHL GoTeach support, I experienced what it was like in a working environment, surrounded by professional people who can share tips on how to find a job and behave at work, and avenues for a career in chocolate making.

Later, I started training in pastry making. I was very motivated and gave my best. I have become more confident and outgoing and the different GoTeach activities have taught me to set goals for myself and be more responsible. During my first year I was able to develop my personality, be more independent and persevere despite obstacles in my path.

I am very grateful for the opportunity this project has given me. I have completed my six months in the Diploma in Pastry. It enabled me to go beyond my own boundaries so that I can have experiences that I couldn't have had on my own. I'm Stephano and this is my story.

**Stephano**  
Young Programme Participant  
Mauritius



With the help of DHL and SOS, I can now look at life in a different way. Like any normal young person I have my little project and I have mentors guiding me, which is something that anyone would like to have. This is through the help of DHL. I am so grateful to be part of this organisation. With the help of GoTeach I am able to stand strong with other young entrepreneurs.

**Thato Mabelebele**  
Young Programme Participant  
Lesotho

Entrepreneurship is more than just starting a business: it is creativity, innovation, design, leadership and more. Students continue to gravitate toward the growing field, adding more diversity, challenge and opportunity every year. Very many thanks to DHL and SOS Children's Villages.



**Tamiru Asnake**  
Young Programme Participant  
Ethiopia



I have been participating in GoTeach activities for a year now. Each time, I discover new things. I am impressed when I listen to these entrepreneurs talk about what they have achieved in their lives. They started from nothing. And today they have succeeded.

“Designing miniature cars is a project that is close to my heart. I think that with such a project, we can create jobs.

### Toky

Young Programme Participant  
Antsirabe, Madagascar





I am grateful for this wonderful opportunity that the GoTeach programme has created, and promise to value it as a way to ensure my employability towards self-sufficiency in independent living after the care provided by SOS Children's Villages Mozambique.

**Vânia Joaquim**

Young Programme Participant  
Mozambique





**Akouete Kouezou**  
Young Programme Participant  
Togo



My name is Akouete Kouezou Adakou Reine. I am a third year student of International Economics at the University of Lomé. I am a young girl from SOS Children's Village Lomé. Currently, I am an employee at DHL Togo with a fixed-term contract as a Service Point Agent. It is a fantastic experience that I am having thanks to the GoTeach programme. I had to do a two-week immersion in the company, then a three-month internship, and then a six-month fixed-term contract. I am very motivated and grateful for this great opportunity to work and learn because I am indeed learning a lot.



**DHL Togo is a company that allows development on several levels: leadership, knowledge of an international company, global information. Thanks to DHL, I am on the lookout for news because everything that is done at DHL is linked to the changes that are taking place on the economic and political levels.**

We are often told that the work environment is another world. I had the opportunity to experience this: how to live together, how to be with your colleagues, how to manage stress and so on. At the beginning I was super stressed, but with time I was able to integrate and assimilate the work that is done at DHL.

Thank you so much!

I entered SOS Villages Children in February 1994, four days after my birth.

I first heard about GoTeach in 2017 when the program was launched in Burundi. At that time I was doing my Bachelor in Finance in Uganda, which I completed in 2019. When I returned back to Burundi, I spent 4 months seeking a job, all in vain. Then I remembered that there was a partnership between DHL and SOS Children's Village Burundi. So I went to the SOS CV office and got the promise that they would see how to get an internship for me.

I started my Internship in DHL last year, which was supposed to last for 3 months. I was so excited to start my Internship that I arrived at the DHL office at 7 AM. I got a warm welcoming from the whole DHL Burundi Staff. It was a wonderful beginning.

After one month the management team called me in and told me that my internship had been cancelled, I was badly surprised before she added "We want you to join our team". That was greatest day of my life. So I started working in customer service as an employee. And I haven't had any challenges because my supervisor was open and willing to respond to all questions that I had. As a Go Teach Ambassador I would like to see the level of unemployment decreasing by encouraging youth to start with small businesses in order to get revenue so that they can engage themselves in what they really want to do afterwards.



I started my Internship in DHL last year, which was supposed to last for 3 months. I was so excited to start my Internship that I arrived at the DHL office at 7 AM. I got a warm welcoming from the whole DHL Burundi Staff. It was a wonderful beginning.

**Alain Hezagira**

Young Programme Participant  
DHL Customer Service  
Burundi



My name is Mambu Sombie. I am an orphan who grew up in the SOS Children's Village Sierra Leone. I have loved travelling and reading about other cultures since I was a little boy, sitting on the floor of our family kitchen and reading about people who lived all over the globe. My relationship with SOS has changed me and helped me through.

After I sat the WASSCE [exams] at first I did not make it and became frustrated and decided to leave school. My life had no direction but my youth supervisor at the SOS Children's Village Sierra Leone encouraged me and advised me not to lose hope.

A new life began when I started at the FLS Academy College of Engineering where I did my software, hardware and basic networking course.

**Mambu Sombie**  
Young Programme Participant  
Sierra Leone



I thank GoTeach for all the efforts they make towards us young people. Our experience with you has allowed us to know the importance of marketing and its benefits in tourism, the field that I am in.

**Anselme N'dah**

Young Programme Participant  
Benin





I would first like to say that it is always a pleasure to share the great experience I had at the DHL Agency in Praia. When I look back and see where I came from, where I was and where I am now, I must say that I am a lucky girl. But, hey, I'm young, right? I admit I have a lot to learn.

In 2019, the YouthCan! coordinator at SOS, asked me if I was interested in an internship at the DHL agency. I didn't think twice. I accepted immediately. In February 2019, I started the internship in the front office. I was able to learn from one of the DHL girl volunteers. Her advice helped me change my mind! I thought to myself, "if a young girl like her can make great strides, so can I." I was able to share my story with them and they encouraged me. So I can say that the DHL staff give me tools to fight my fears. They boosted my self-confidence, so I was able to increase my personal energy and believe that I have to keep working to achieve my dream. I can really say that GoTeach is a very powerful programme. It is a great opportunity for young people, especially those who come from vulnerable families and communities. My advice is; please, all SOS and DHL staff in Cape Verde and around the world, keep it up. You must continue to expand this great programme to other young people around the world. A very big thank you to all the DHL volunteers, mainly from Cape Verde."

**Elisangela Borges**  
Young Programme Participant  
Cape Verde









The GoTeach programme is a real opportunity. As I am almost at the end of my Executive Assistant training, my arrival at DHL International Togo as an intern is a real opportunity to learn about the professional world when you know that it is not always easy to find an internship in line with your studies.

I am really happy about GoTeach and I thank the promoters. They are giving me the opportunity to get to know the working environment in the real sense of the word and probably to evolve in this professional world which is also international. This is a first for me. The atmosphere is friendly and stimulating. The position of Executive Assistant that I occupy presents several challenges that I have managed to overcome so far thanks to the support and backing of the Director and all her colleagues.

This GoTeach programme really serves as a stepping stone to a job in any organisation like this. Here I am really equipped for other professional adventures. With this internship at DHL, which started on February 15th, I am sure that I am well equipped to complete my BTS thesis and start looking for a decent and stable job. Thank you GoTeach!!!

**Emilienne**

Young Programme Participant  
Togo



Hello, I'm Innocent Madet, a youth of SOS Children's Villages Benin, who had the chance to be part of the GoTeach program. Personally, it allowed me to touch the professional world and to be surrounded by a great team from DHL who helped me throughout my professional internship. I would be very happy to continue this adventure with DHL Benin. Thank you very much.

**Innocent Madet**

Young Programme Participant  
Benin





**It was mutually agreed upon at a single glance. Faneva said; “it will be you!”, and since then the marriage has been sealed on a rock and I will not stumble never!**



To communicate to young people all the necessary techniques, skills and knowledge to be the leaders of tomorrow, is my main motivation. Being a mentor with GoTeach I can achieve my goals. I promised to always be around, sharing my experiences, helping, supporting young people who need it most in this complex environment of the world of employment. I am proud to be a GoTeach Ambassador for SOS Village!

**Esther Mai Becoin**

DHL volunteer  
Head of Customer Service  
Ivory Coast

My name is João Duarte and I am a Cape Verdean. I came from a vulnerable family. In my country, unemployment affects mainly young people. I used to wonder how I could get into the labour market in order to support my biological family. From the age of 17, I have been deeply concerned about my life outside SOS. This year, my educator told me about the opportunity of a 3-month apprenticeship for a SOS youth.

The day I was selected to be part of the GoTeach programme was one of the best days of my life. I was curious to get to know the DHL agency and get some experience. So my dream came true. On the first day, DHL really welcomed me. There are no words to explain how excited I was to work with DHL. It was easy for me to fit in with the DHL team as I like to joke. DHL works hard here in Cape Verde.

They are few in number but I could see that they love what they do. They passed on their knowledge and their experiences. Their work is so inspiring, they helped me to have confidence in myself.

Today, I feel ready to start my independent life; today, I believe in my potential; today, I believe I am capable of successfully meeting the challenges of the job market. One day I will truly be a great professional in the job market. Thank you so much to the DHL team and SOS Children's Villages Cape Verde for this great opportunity!



From the age of 17, I have been deeply concerned about my life outside SOS. This year, my educator told me about the opportunity of a 3-month apprenticeship for a SOS youth.

**João Duarte**

Young Programme Participant  
Cape Verde





**Juanita Tetteh**  
Family Strengthening Project Officer  
SOS CV  
Ghana



The primary goal of the GoTeach partnership between DHL and SOS CV Ghana is to empower young people with skills to enhance their employment prospects. I had the opportunity to participate in the GoTeach bootcamp to train and build young people's skills for better aspirations. Workshops and training sessions on these basic skills including entrepreneurship, job orientation and experience of the professional working environment were key to my exposure to the world of work. These activities equipped me with skills in communication, budgeting, language, teamwork and improving my confidence.

A site tour and 1-day work experience in DHL's different business units offered me opportunities to interact with staff in the various departments and meet potential mentors. A highlight was being posted to the Operations Management Department, where I learnt about the company's resources, systems and processes used in effectively managing its business. I was so excited that I did not want to stop working.

I participated in workshops on interesting topics including writing and presentation skills. Prior to this programme, I was timid and shy and unable to express myself as I wanted. Now I excel in my role as Project Officer for the Family Strengthening Project for SOS CV Ghana, being able to help a large number of families and children in deprived communities. I also assist with project planning, implementation and evaluation, including budgeting and collaboration with project stakeholders. I am grateful to SOS Children's Villages and DHL for giving me the chance to succeed as a professional.



**Kévin Mugisha**  
Young Programme Participant  
Burundi



### **Towards the creation of an agro-pastoral company**

I can say that it helped me to see things more clearly. Since I was a child, I dreamed of becoming a big breeder, In addition to putting ideas for my business project in order, I later got support from DHL. I had a small project for a chicken coop with a flock of 20 hens. After the training, I wanted to expand it and later diversify my activities with the sale of laying hens. I presented my idea to DHL and they encouraged me by offering me a donation of five hundred thousand Burundian francs. I expanded the henhouse with a flock of 100 chicks.





Dear GoTeach, I am Mariama Kargbo, a beneficiary of SOS Children's Villages Sierra Leone. I'm 25 years old and have benefitted a lot from the capacity building trainings organised for young people by SOS in partnership with DHL Sierra Leone through the GoTeach programme. Through the workshops I have learned about the various career opportunities for young people, CV development and personal esteem. I can confidently apply for jobs and attend interviews without much challenge. I'm proud of the GoTeach programme and hope they continue to support more youth empowerment programmes in SOS Sierra Leone.

**Mariama Kargbo**

Young Programme Participant  
Sierra Leone







I am Martha Saffia, a beneficiary of SOS Children's Villages Freetown Sierra Leone and a GoTeach benefactor. I am happy to share my experience and the gains I have made with the GoTeach programme over these past few months.

I have participated in all the functions being supported by DHL under the GoTeach programme in partnership with SOS and what I have learnt is so very amazing, fantastic and educative to me as a youth, especially the YouthCan! project. I am very very happy about the services and life changing messages being offered by the GoTeach team.

I have learnt a lot from the GoTeach programme and because of GoTeach I have been able to learn about the activities of DHL in this country.

**Martha Saffia**

Young Programme Participant  
Sierra Leone



There is much to be proud of after all. I have gained confidence; I have succeeded where it was difficult for me to advance. How did I do it? I decided to take the hand that was dealt to me. When we signed the partnership with GoTeach/DHL, I had to give a testimony. The first day I managed, but the next day I couldn't express myself properly. I accidentally broke down in front of the audience. Why did I do it? Because I was moved to know that DHL was going to add to my training and help me to improve. But also because it was a bit difficult for me to contain the stress that was inside me.

Today, thanks to several techniques I learned with GoTeach/DHL, I can express myself freely with great ease. Alhamdoulilah! Thank you GoTeach/DHL.

Adjoua Rokhya Bassene Journalist at Ouestaf News

**Rokhya**  
Young Programme Participant  
Senegal



The programme has taught me a lot of aspects, which include financial management, work ethics and entrepreneurship. These aspects have enabled me to keep my piggery project running for the past three years, despite the challenges that occur.

Seeing many youths doing different projects that are a source of employment and income is one of the best goals of the programme to help us as youths. Thanks to DHL and SOS Children's Villages for such life-changing programmes.

**Prossie Nakkazi**  
Young Programme Participant  
Uganda





Dear GoTeach, I'm really delighted to be part of the GoTeach Youth Empowerment training in the areas of CV development, career orientation, job search and job interview skills training, the reproductive healthcare workshop, and many other capacity building programmes organised for young people by SOS Children's Villages Sierra Leone in partnership with DHL Sierra Leone. I have learned a lot of skills. I now know how to align my CV to match the demands of the job advert. I now know how to present myself to the interview panel. I also know the various methods of searching for jobs. Above all, I feel empowered and proud of the GoTeach youth empowerment programme.

**Saffie Sesay**  
Young Programme Participant  
Sierra Leone

Thanks to GoTeach, we have found the path to follow when it comes to the employability of the young people under our care! We understood that a quality multi-stakeholder partnership is the best approach to address the issue of the self-reliance of the young people in our target group. Today, thanks to the example set by GoTeach, we are able to help young people under our care to become IT entrepreneurs with the involvement of other partners. Two young people, Yvette and Rodrigue, who first participated in the GoTeach training with DHL, signed contracts with an international company in the US a month ago. The two young people are in Benin but work remotely for the company in the US.

**Salimane Issifou**

National Director, SOS CV  
Benin





Dear DHL GoTeach, I am really impressed by the workshop that SOS Sierra Leone in partnership with DHL Sierra Leone has been organising through the GoTeach programme for us young people. I benefited from the CV development, reproductive healthcare, job interview and job orientation skills. I'm now empowered to face interview panels and to have a healthy relationship. I have an understanding of professional communication.

I am very happy about these capacity building workshops for young people, and hope it continues.

Thanks.

**Yandi Mansaray**

Young Programme Participant  
Sierra Leone





Benin has welcomed GoTeach, an opportunity for youth employability. Activities since the launch have provided capacity building for youth in care in SOS Children's Villages Benin programmes. The activities since the beginning allow the enhancement of the capacity of these young people to have professional opportunities. It is a new and motivating initiative from every point of view. My contact with the team at DHL allowed me to see very committed volunteers. It is exciting to be involved in activities with the team which is made up of volunteers. The enthusiasm of the DHL staff for the improvement of the young people's level of professional competence is limitless. I always enjoy providing what is necessary for the activities to make good progress. Together we will create strong arms for the perpetuation of this initiative.

**Tchibozo Aime Wilfried**

Coordinator of SOS Families Abomey Calavi  
SOS CV  
Benin







# AMERICAS

GoTeach Partner Country	Joined Since
Argentina	2019
Bolivia	2018
Brazil	2011
Chile	2018
Colombia	2014
Costa Rica	2013
Dominican Republic	2014
Ecuador	2018
El Salvador	2018
Guatemala	2018
Haiti	2014
Honduras	2018
Jamaica	2018
Mexico	2012
Nicaragua	2019
Panama	2013
Paraguay	2014
Peru	2013
Uruguay	2018



**Andrea Colchado**

GoTeach Manager Americas

DHL Express

Peru

GoTeach for me is an opportunity to share, to grow and to learn for everyone. This is a drawing shared by young people during the programme kick-off event in Guatemala in 2018. It clearly shows what GoTeach can do for young people, supporting their personal and professional growth and demonstrating that, even in a sea of challenges and difficulties, they can rely on our volunteers to continue their development and generate opportunities in the working world. GoTeach definitely allows us to fulfill our purpose as a company to Connect people and Improve lives, and I'm totally happy and proud to be part of it.

Happy 10 years GoTeach!



GoTeach for me means the most amazing opportunity to share knowledge and experience around employability. It is the opportunity to create different kind of activities to improve skills in young people who are in the transition to independent life, and is the opportunity to be a role model and inspire young people.



Raphael Orrego

GoTeach Programme Coordinator for the Americas  
DHL Express  
Paraguay



**Alan Hernandez**  
DHL Volunteer  
DHL Express  
Mexico

GoTeach!

Without a doubt I must first thank them for the incredible work they have done all these years.

I got to know this project through the great yellow machine, DHL, and today I am proud to belong to such an incredible company.

It is such a noble mission to be able to share life, work and personal experiences and above all to be able to listen and be listened to. Because of what I lived through as a teenager, I would have liked to have had this support, the feedback and the feeling of being backed up, that there would be someone encouraging me, to feel their love and support, to feel strong.

Today life gives us the opportunity to be those people who can somehow give support, encouragement, motivation and a desire to continue growing. Those people who can explain to you that life is usually complex but rewarding with each of the small or big steps you take, because every day we are a different person, who grows, understands, learns and knows.

Today I am what I longed for and today I want to send you peace, love, strength and faith to keep working on yourself, so that everything that comes to you feeds that enormous desire to move forward.



I am happy because in a short time I have learned many things, and I am doing my best to hopefully stay for a long time, because for me this is an excellent opportunity”, says Alexander, who, together with Angel, both participants of the Ñuñohue Village in Santiago, are living their first work experience through the project ‘My First Job’.

**Alexander**  
Young Programme Participant  
Chile





The GoTeach programme is of great relevance to all of us who are part of it in one way or another. We have initiated significant connections between coordinators, volunteers and young participants. It has been a constant, mutual learning process with many ups and downs, but with motivation to share our knowledge and skills in order to empower the young people who participate in the programme. Seeing them grow and apply their knowledge is very gratifying.

**Adanis Caamaño**

Corporate Partnerships & Projects Officer  
SOS CV  
Chile





Experience is the result of what has been learned from  
what has been lived.

**Alvaro Murillo**  
DHL Volunteer  
DHL Express  
Nicaragua

The truth is that I have always liked to help and I understand that with GoTeach I have had the opportunity to collaborate in the growth and development of so many young people. My experience has been wonderful and I think it has helped me to grow as a person too, many times. One understands that when the one gives, the other receives, but certainly for me the learning I acquire by living with these young people and the satisfaction of knowing that I have contributed a grain of sand in their development is more gain.

I am very proud to belong to this project and I hope to continue helping to change lives.



**Ana Feliciano**  
DHL Volunteer  
DHL Express  
Dominican Republic



Volunteering is doing  
something for you, doing  
something for others.

Ana Karen Palacios

DHL Volunteer  
DHL Supply Chain  
Mexico





The knowledge that is acquired is only fruitful when it is shared, like the universe does with the energy necessary for a plant to grow. Let's be part of this phenomenon,  
**LET US BE SOMEONE ELSE'S SUN.**



**Belen Ibarra**  
DHL Volunteer  
DHL Express  
Mexico









From the link as a local ambassador in the partnership with SOS CV - GoTeach, I have experienced one of the most beautiful and rewarding initiatives for the new generations, and, through DHL, the possibility of offering a real option of labour insertion and first professional experience to teens covered by GoTeach programmes.

The opportunity to touch the professional path of many young people, the future of our country, and plant in them attitudes, values and habits that will help them in their day-to-day future, is a golden opportunity that I hope all organisations could offer.

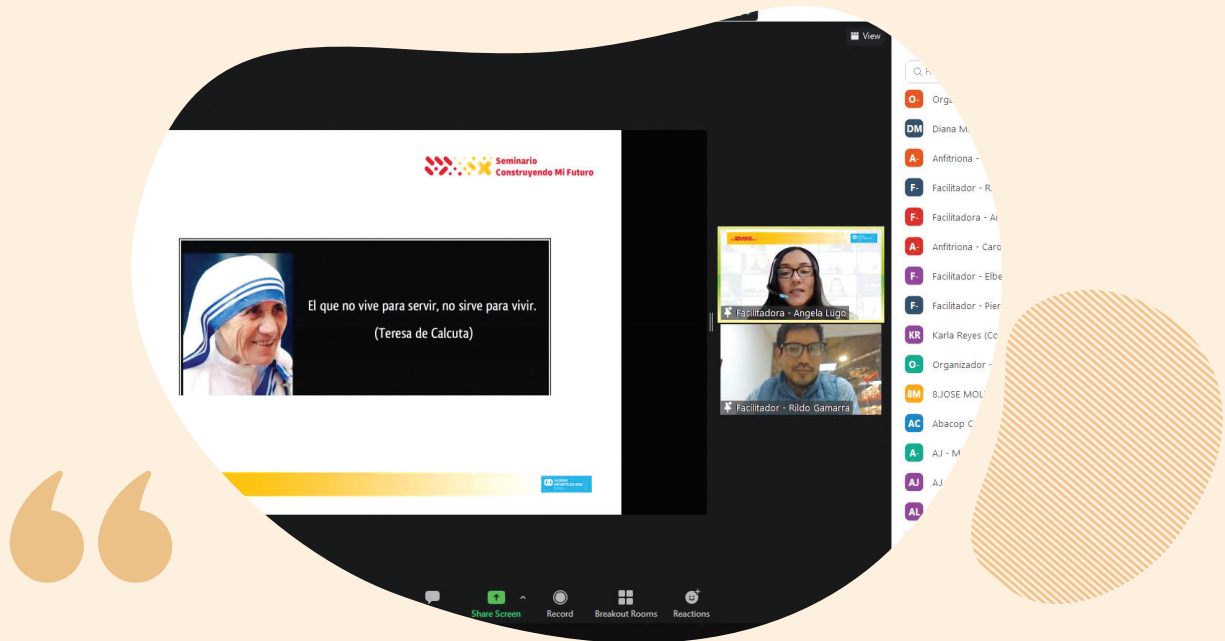
The partnership gave me the chance to create a very strong bond with the institution and, as a team, co-build many more opportunities for actions to help a sector of our community that deserves better conditions and support.

Also internally, a new opportunity is being built for our leaders and teams to generate new spaces and management skills that undoubtedly continue to prepare them to lead in an increasingly sensitive and humane way.

Within the framework of our purpose of “connecting people, improving lives” this partnership takes a key position, through improving the day-to-day life of children.

**Ana Teran**

DHL Volunteer  
DHL Express  
Uruguay



Life dazzles us daily with unique and wonderful experiences and moments. Gratitude is a feeling I have within me and every day I look for ways to pass on to the world a small part of the blessings I have received throughout my life. Being part of GoTeach has been an opportunity to share, inspire and learn from my peers and the different young people who have been part of the programme, making me feel very proud of DHL Express' commitment to Social Responsibility programmes.

Thank you very much to SOS Children's Villages and Deutsche Post Group DHL for this beautiful partnership!

**Angela Lugo**  
DHL Volunteer  
DHL Express  
Peru



The photo is of a young woman from SOS CV during the signing ceremony of the DHL + AISOS Argentina partnership agreement in Lujan on February 13, 2019. The fantastic thing is that since that day we began to live in the pure essence of our purpose of Connecting people and Improving lives. The young woman who shared personally in what SOS CV means in her life and the fulfilment she found in this important partnership is now part of DHL SC Argentina, selected in the first job programme. Her name is Mara Bustamante. As a GoTeach Ambassador, I am proud to be part of this praiseworthy programme, promoting education and opportunities for developing knowledge and skills that improve employability.

Thank you so much for letting me be a part of it!

**Constanza Mercado**

DHL Volunteer  
DHL Supply Chain  
Argentina



For me it is very gratifying to be able to give back in some way to society what it has given me. What better way than to do it by carrying out an activity that I like, teaching, sharing the knowledge that I have with people who need it. I hope that the contribution will be used in the best way by the students.

**Dorian Lopez**  
DHL Volunteer  
DHL Express  
Ecuador



The experience in GoTeach with SOS Children's Villages has made me a better person, by awakening my ability to share and continue learning with young people over the 8 years since 2014 during which I have had the opportunity to support this beautiful project. These photos are taken at the end of 2020 in a village in El Salvador, already in a pandemic, which allowed us to show that, despite adversities, DHL remains constant in its service orientation and social responsibility.



**Doris Maltez**

DHL Volunteer  
DHL Global Forwarding  
El Salvador



For more than five years, we have experienced wonderful and transforming activities with the fabulous team of SOS Children's Villages in Tegucigalpa, Choluteca, Copán and Tela. From job fairs, professional experience workshops with our management team, commercial trainings, a yellow tour of DHL, spelling bees, go green activities and team building camp to last year's activities in virtual form: contests, mentoring one-on-ones and innovation team building workshops, all this to prepare our youth with the right tools for life. Being part of the GoTeach process is simply amazing. Thank you for this opportunity to help shape the future of Honduras, and for everything you do to care for the children and youth in our country.

**Frances Lainez**

DHL Volunteer  
DHL Express  
Honduras



The GoTeach programme has shown me a different perspective on the reality of our country. Being able to collaborate with each of the girls and boys has definitely been one of the most beautiful and personal learning activities that I have been part of as a volunteer of DHL Nicaragua. Being able to offer some advice and encourage them to achieve their goals has been of enormous benefit and enrichment, because that allowed me to meet good young people with a great desire to improve, while at the same time I have noticed that a good part of this advice has been able to help them. I am eternally grateful to be able to have the opportunity to be part of this programme and above all to obtain such a beautiful and enriching experience.

**Johny Cárdenas**

DHL Volunteer  
DHL Express  
Nicaragua







I can describe my experience as “special”. Every time I have had the opportunity to do my bit with a talk, or during the tour of our facilities in other years, it has been very motivating for me to see the desire to learn and the curiosity of those young people who, like all of us at the time, felt a mixture of anxiety, excitement, fears and dreams.

I confess that preparing the materials for any of the talks makes me nervous myself, because I have the desire to do it as well as possible for them, and their reactions and questions motivate me to continue doing my bit for these future professionals.

The best feeling that we can experience is gratitude. I know that many of them value and appreciate it but, in my case, I thank each and every one of them because they always make me think, value and appreciate every blessing and opportunity to help.

**Frank Jiménez**

DHL Volunteer  
DHL Express  
Dominican Republic

My experience with the GoTeach Partnership has been wonderful these past 6 years of working with SOS CV. It is exciting to see all the results in terms of the processes of young people in Latin America, as well as the enthusiasm of the volunteers to jointly build this project that has become valuable for the empowerment of young people in the region. In addition, it is important to emphasize the value of the relationship with the people from DHL, who work every day to build this partnership. With Andrea Colchado (GoTeach Program Manager) we have had the opportunity to share some events that the organisation has carried out, and It is gratifying to see how GoTeach has become a partnership where the creation of shared value between both parties is developed, thanks to the fundamental commitment of those who work to promote it at DHL, as well as the participation of young people and volunteers. In short, GoTeach allows us to confirm that by working together, the best results are obtained. This is a sincere appreciation to DHL and SOS CV colleagues for making sure that this great initiative in these 10 years continues to have such vital force !!!



**Gina Lizeth Rodríguez**

Corporate Partnership Advisor  
SOS CV, Latin America and Caribbean Region  
Colombia









Participating in this project has been gratifying and a beautiful personal and professional fulfilment for young people and, of course, for me. As I knew I would participate in a course at a renowned and responsible multinational company, I was very happy and thrilled, especially as this project includes young people who, like me, would not have the financial conditions to be able to take a training like this.

I love it and I hope that many other young people can have this opportunity to participate in this beautiful project, which gave me a lot of knowledge and learning, and that also gave me a place as an intern at DHL Express.

Congratulations to all volunteers involved in this great project that is amazing, supportive and welcoming!

**Giovana Lima Costa**  
Young Programme Participant  
Brazil



**I believe in the  
development of our youth.**

**Jeanette Gutierrez**  
DHL Volunteer  
DHL Express  
Nicaragua

For me GoTeach is a wonderful opportunity for the development of young people. Paula and I had a beautiful experience, sharing knowledge and good practices in the area of Human Resources. It is very rewarding to serve as a volunteer and promote education for young people from SOS CV. I now understand better and I am more aware of the challenges faced by young people in vulnerable environments. Guiding Paula's internship meant a lot in my day to day life, it made me feel happy and allowed me to contribute positively in her working life. I feel very satisfied and I thank DHL for giving me the opportunity to serve the Nicaraguan community.



**Hitzel Lopez**  
DHL Volunteer  
DHL Express  
Nicaragua



Hi, my name is Kamelia Pusey and I was a part of the DHL seminar in Kingston. At the seminar I learnt the history of DHL, their alliance with the SOS CV and the employability activities they provide. We did various activities which included participating in face to face interviews, which was very important for us going into the working force in society. I really enjoyed the opportunity and its positive impact on the other young people and myself. Thank you.

**Kamelia Pusey**  
Young Programme Participant  
Jamaica

My experience as a volunteer was extremely positive. I remember that we started the partnership with SOS Children's Villages in Paraguay in 2014 and, from the first meeting with the young people, I could feel their energy and their desire to progress. So since then, I have not only focused on strengthening the partnership between the two organisations but I have committed myself as a volunteer to lecture at workshops, conduct mentoring and guide tours for young people. To this day I find satisfaction and magic in every encounter with the young people of SOS Children's Villages.



**Laura Barrios**

DHL Volunteer  
DHL Express  
Paraguay





I am Liz Acuña, I am 19 years old and I am a participant of Aldeas SOS Paraguay in Hohenau. With GoTeach I met enterprising people who achieve their goals and carry out their projects with success, effort, hard work and a positive attitude.

Thanks to the GoTeach programme I discovered a lot about my strengths and gained self-confidence and I can say that I feel more prepared for an independent life. That is why I urge and motivate young people not to give up, not to lose hope. Setting goals is the first step to transform the invisible into the visible.

**Liz Acuña**

Young Programme Participant  
Paraguay

My experience in GoTeach has been something unique, a very joyful experience and a great learning experience. The picture is from my first day at DHL: I was quite nervous (for fear of being late) but once I arrived it was something quite incredible, especially the attention that Coni gave me.

I was fascinated with the company and with the people who I know today and with whom I love to work. I will also take with me the nice experience and attention Viviana gave me throughout the mentoring process. I am simply grateful to the people at DHL and in the program.

**Mara Bustamante**

Young Programme Participant  
Argentina







When I was invited to participate in GoTeach, a whole world opened up for me, and from then on nothing was the same. As a child, I remember the patience, perseverance and love that my mother showed me every time she helped me to study, to do homework, to prepare lessons. As the years went by, I rarely saw anyone do it in the same way. She was my teacher. Already at university I realised that studying was not a stage to overcome: it became my second family. There I forged my character, my ability to get up after a fall, to celebrate my achievements and those of others. Because you finally realise that your achievement is also mine, and that we are all one in this world. Already as a champion of GoTeach, through each of the initiatives that we carry out, I felt passion. The passion to be part of something big, something that can change the day, the vision, and maybe even the future for a person and for me, equally: to connect, to see growth, to accompany and motivate others to find their own way.

**Luciana Bonanno**

DHL Volunteer

DHL Express

Argentina



Working at DHL gave me the opportunity to interact with people who I admire today. Although many of them don't know it, they motivate me to keep improving, because they revived in me that desire to help, that desire to leave my environment and those around me better than they were. I want to show more young people like me, those of us who felt empty or who couldn't find our purpose, that yes, we all have something to contribute, that we all have a purpose no matter how crazy it may seem. I'm now striving to make people see that they have value, to find their purpose.

Finally, as a reflection, I would like to say to all the people who read this, that no matter how much fear and insecurity you have when moving forward, keep going because the benefit is much greater than the fear. Look at all the things I would have missed if fear had won me over and I didn't send my CV to DHL. How many things are we missing out on because of fear?





**Marcelo Meneses**

Young Programme Participant  
My First Job Applicant, DHL Express  
Uruguay



The universalisation of education is vital for the growth of our communities, bridging economic and social gaps, so Go Teach is a driver of this change. I am very excited to lead this programme in Ecuador that impacts more vulnerable people every day. We will continue to work for those most in need!

**Marco Vinicio**

DHL Volunteer

DHL Express

Ecuador

This photo was taken at the end of 2019, when we could still share personally and could express ourselves through the expressions on our faces, which showed happiness and satisfaction for having shared experiences with young people who are beginning their job training.

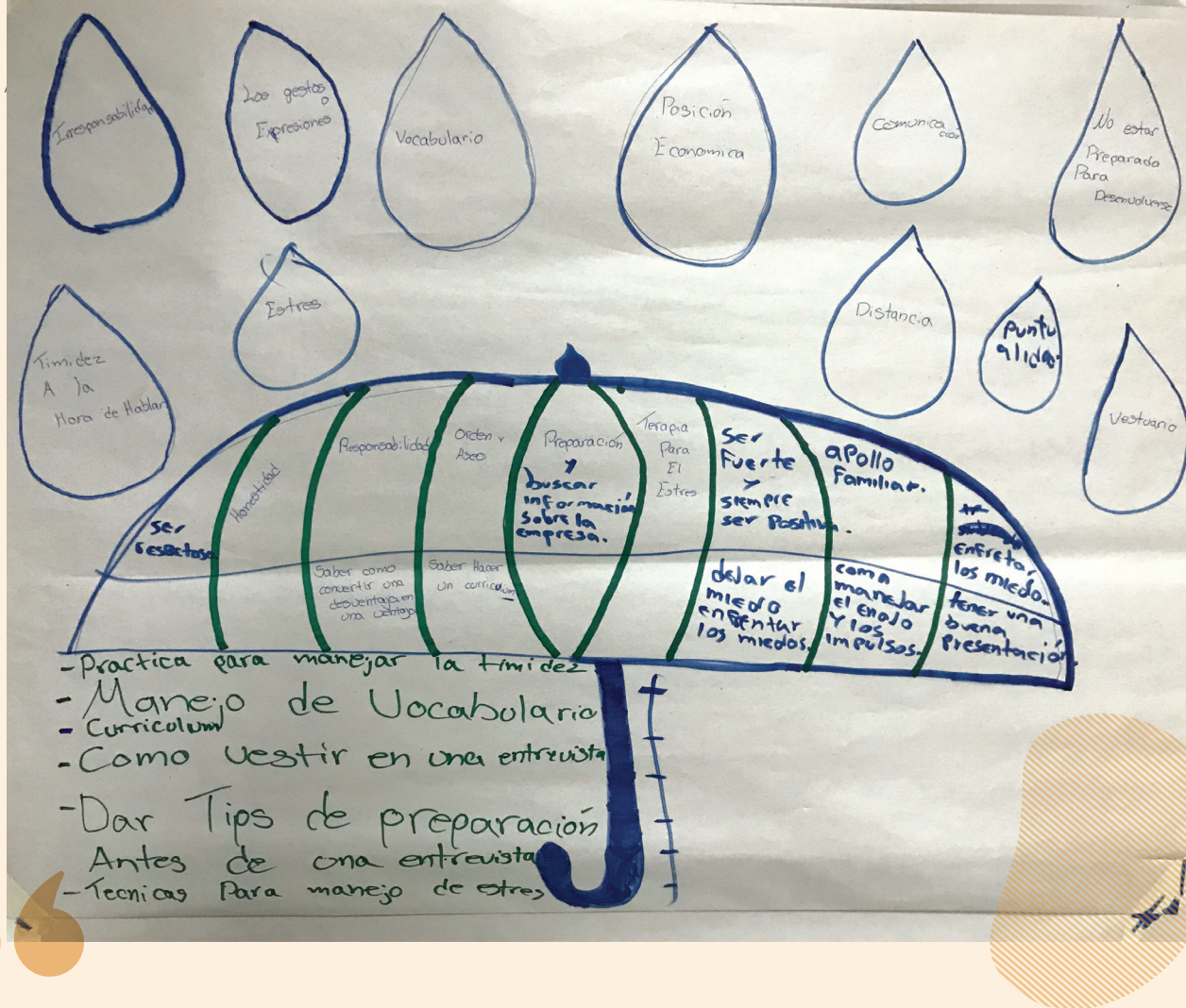
For me, this opportunity to be a facilitator has been one of my greatest contributions to those who need guidance for their training. In the end it becomes only a part of all the blessings that I receive daily.

I will live this experience of supporting young people as long as God allows it.



**Marielos Roman**  
DHL Volunteer  
DHL Global Forwarding  
El Salvador





My photo reflects the many opportunities that are provided in the GoTeach spaces. The umbrella provides the answers that can be given to the drops that they would like to address. For me GoTeach is an umbrella that gives protection and opportunities to youth and joy to volunteers.

**María del Mar Gutierrez**  
 Youth Development Facilitator  
 SOS CV  
 Costa Rica



When I started my professional journey in Social Responsibility, without a doubt the biggest commitment I made was to education. I know that we cannot choose the conditions in which we are born, so it is important that we can contribute to changing the conditions in which we develop, make the world more equitable, promote inclusive and quality education, and promote learning opportunities so that no one is left behind. I am part of GoTeach, and being part of the learning and growth of the young people of SOS Children's Villages drives me to continue to transform myself.

**Miroslava Acosta**  
DHL Volunteer  
DHL Express  
Mexico





The hosting of our first workshop in 2019 for a group of adolescents and young people from both SOS Children’s Villages located on the island, was a huge, but rewarding endeavour. It was truly encouraging to see the young people fully engaged and responding to our facilitators. The highlight of our day was seeing our participants putting their new-found knowledge to good use in mock interviews with our HR Manager. Our GoTeach programme is still young (launched in July 2018), but we are proud to be the only English-speaking programme in the Americas. Our partnership with SOS CV remains strong, even during these challenging times in the pandemic and we look forward to continued success in the future.

**Michelle Philips**

Customer Service Supervisor  
Certified International Specialist, DHL Express  
Jamaica



**Rosario Solis**  
DHL Volunteer  
DHL Express  
Peru

I was present at the official signing of the DHL Peru and SOS Children's Villages partnership and over the years I have witnessed how the programme has made an impact on the lives of hundreds of young people, enabling them to unleash their potential.

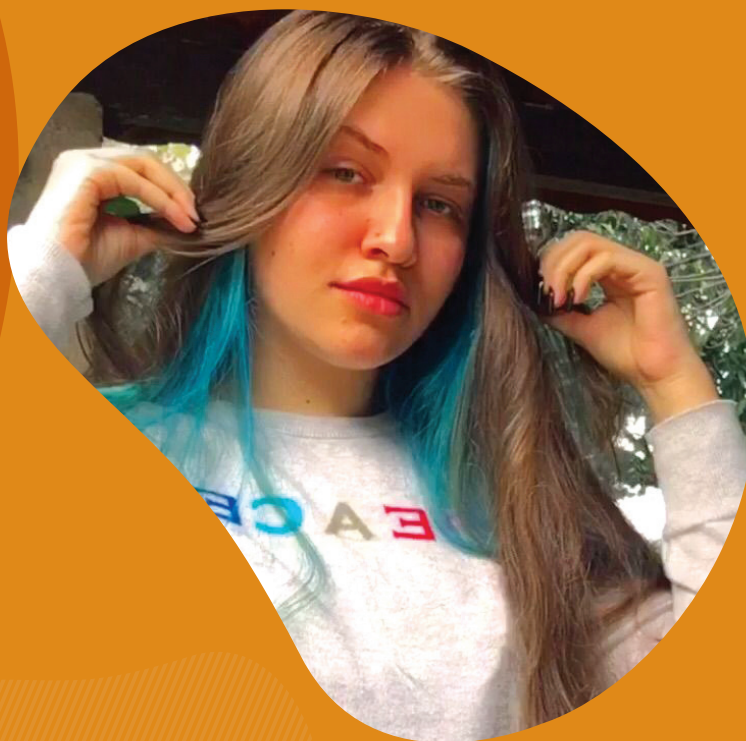
The young people have a lot to contribute but they need a guide and that role is taken on with great enthusiasm by our collaborators who share their professional and work experience, always accompanied by warm advice.

One of the great projects that has evolved over time is the Building My Future Seminar, a learning space that today, thanks to technology, can reach more than 100 young people from different parts of the country. As well as this action, DHL welcomes young people with a series of activities that generate an impact on the young people and volunteers. In short, the alliance allows people to connect and improve their lives.

My name is Nathaly Izabely. I was part of Casa de Oportunidades [productive inclusion programme from SOS Children's Villages in São Paulo; 'Opportunities House' in free translation], from 14 to 17 years of age. At the beginning I was very shy and didn't want to participate in the DHedicar project. But I didn't know it would be the most incredible phase of my adolescence.

Thank you very much for everything I learned and for the affection and respect that the volunteers showed all the young people. I can say with certainty that we were the best group, living up to the name of the project [in Brazil, GoTeach is called DHedicar, a play on words with the verb to dedicate], dedicating ourselves to the full, to fill Nina and Eny [educators from the Casa de Oportunidades programme] with pride in us.

To the other young people at Casa de Oportunidades I always say that in the project everyone is seen as equal, no matter where they come from, having the same attention and voice, as a group focused on education and psychological preparation and training for the job market and the world. The project changed my view of the world and taught me that, as a young person, I must always question, study and remain confident. Thanks to everyone who made me the young woman I am today.



**Nathaly Izabely**  
Young Programme Participant  
Brazil





On my journey in Honduras in 2021, I had the opportunity to participate in two great activities with SOS CV.

I had a one-on-one conversation with a young student, sharing my experiences and trying to answer concerns related to the challenges and opportunities of different career paths. It was very inspiring to hear this young person's goals and dreams. I believe that study is a big equaliser in life. I am a proof of this, and I believe it will make a big difference for this young person too.

I participated in the workshop on the Importance of Creativity and Innovation for life. Through the activities, it was impressive to see all the young people working together with cooperation, effort and creativity to find solutions to the challenges. And it was very inspirational how later on they related the activities with the challenges they have and may face in their lives.

I know these were just small samples of all the life-changing moments in SOS CV, but it was still a very powerful and inspirational experience for me.

**Olman Castillo**

DHL Volunteer

DHL Express

Honduras



It all started in one of the first meetings we had with SOS CV last year. In the midst of the uncertainty of the pandemic when we did not know how to start the year's activities in a virtual modality and, in addition, when the young people did not have computers, I immediately took the initiative to investigate whether DHL Aero Expreso had discarded computers to donate.

Fortunately we did have computers and I proceeded to organise all the logistics to make this initiative a reality. This took a lot of time and dedication because there was a lot of internal paperwork to do and many details I didn't know. However, with the help of Andrea and Rapha we managed to get the project off the ground. I wish to thank the IT team of DHL Aero Expreso, the Finance department for helping with the discarding information, all the volunteers who participated and our brothers from DHL Global Forwarding and DHL Express. All these people together AS ONE managed to make the donation.

In the end, the objective was achieved and a positive contribution was made to the academic development of the young people, allowing them to move forward and stay active in the technological world that today plays an important role in our communications, studies and job opportunities.



**Ovidio Castillo**  
DHL Volunteer  
DHL Aviation  
Panama





GoTeach has been one of the most exciting and rewarding experiences in my life for me. It allowed me to give, but above all to receive, large amounts of affection, satisfaction and a sense of peace.



**Pilar Teja**  
DHL Volunteer  
DHL Supply Chain  
Mexico





In 2019, I participated in the productive inclusion programme of SOS Children's Villages Casa de Oportunidades in São Paulo, where I got a place in GoTeach. The project brings me great memories of a very important stage in my life for my personal and professional growth.

I am very grateful to DHL for providing me with logistics training. With the knowledge I learned during the course, I got my first job in the logistics area in the same year after finishing the course.



**Rafael Nunes Fernandes**  
Young Programme Participant  
Brazil





I participated in the project in 2019. Already in the first class I felt something different. My experience over the 6 months of the project has been incredible. Each class was a new life lesson that I learned. I felt very comfortable expressing my opinions and my job outlook changed a lot.

Eny and Cleberson [educators from the Casa de Oportunidades, productive inclusion programme from SOS Children's Villages in São Paulo; 'Opportunities House' in free translation] were essential for this project, as well as the volunteers who helped me a lot. Before I met DHedicar, I had participated in other job interviews and always received a "no" for lack of experience. By being part of this project, my thinking changed. What caught my attention the most was the way the volunteers spoke about the company: I saw their love for being part of it and today I find myself in the same position!

DHedicar provided me with a great opportunity: at the end of the project, vacancies were opened for a selection project at DHL. There were several steps, finishing with an interview. I managed to feel calm thanks to the classes and the testimonies of the volunteers. When I learned that I had passed the selection process and was the newest intern at DHL I was so happy and grateful for the opportunity.

**Sabrina Gomes**  
Young Programme Participant  
Brazil



My name is Vitória Santos Silva and I'm 20 years old. It is with great joy that I want to express my enormous gratitude for the support of the Casa de Oportunidades programme [productive inclusion programme; 'Opportunities House' in free translation], at SOS Children's Villages in São Paulo. Without a doubt, this help was essential for me to get where I am. I also want to thank the company DHL for providing me with incredible experiences in the DHedicar course [name of GoTeach projects in Brazil], a course divided into two modules. Module I was designed by the SOS development area and the project's educator and module II was designed by DHL volunteers. In class, each of them taught us something based on their areas of expertise and also told us about their life trajectories, which, in my opinion, were inspiring.

We also got to know the young people from Aldeias Infantis SOS Cabo Verde and learned a little about their culture – and even a few words in Cape Verdean Creole!

Thank you for giving me the opportunity to be part of this great DHL team. I really like my roles in the company. As an intern I try to give my best, dedicating myself and always doing my best.





**Vitória Santos Silva**  
Young Programme Participant  
Brazil







# ASIA

GoTeach Partner Country	Joined Since
Indonesia	2014
Sri Lanka	2018
Thailand	2014
Vietnam	2011







I'm so humbled by the amazing work that SOS Children's Villages is doing around the world. Having launched a few partnerships with DHL, I've personally seen the passion of our colleagues and partners to help the youths improve their employability. My first partnership was in Indonesia and I'm so glad to see the partnership continue to go strong as we empower and equip our future leaders.

But my most memorable experience was a visit SOS Children's Villages in Tacloban in April 2014, 5 months after Typhoon Haiyan tore through the area. Despite the destruction left behind by the typhoon, I was struck by how the locals carried on with their daily lives, and with a lot of optimism. The local communities have demonstrated tremendous resilience and their indomitable spirit is truly inspirational. I learnt an important lesson from them, which I hope to pass on to the youths in our network.



**Thomas NG**

GoTeach Coordinator Asia Communications Specialist  
DHL Supply Chain  
Singapore



Education is of course an important stepping stone. But, besides going to school, there are many more activities that prepare young people for adult life and the labour market. It is indeed important to recognise the importance of equipping young people with skills for employment, decent work and entrepreneurship: and what better than doing it together with an expert partner like DHL? Throughout these years DHL has supported various young people in the Asia region to realise their dreams and we remain indebted to such a prominent partner as DPDHL.



**Purnima Jindal**

SOS CV Regional YouthCan! Coordinator Asia  
India



I think not only of the soft and hard skills that I learned from this activity but also the positive thinking and energy to develop my life to be better, realise my self-esteem and manage stress. I have been impressed in taking part in this activity and feel thankful to DHL.



**Pang CR**

Young Programme Participant  
Thailand



Being a part of DHL's online mentoring activities is great fun. I was asked to be one of the moderators in one of the activities. At first, I was a little nervous, but after listening to the DHL volunteer presentation, I became more confident because it wasn't as stressful as I initially thought. The experience and knowledge shared in these activities is very interesting and helps us understand the needs of the world of work and that we must prepare as early as possible. Thank you DHL Indonesia. Keep helping and supporting us.

**Adi Soumena**

Young Programme Participant  
Lembang, Indonesia







GoTeach is about leveraging on my experience to develop future generations to become sustainable entrepreneurs, not only financially and operationally, but also towards society and the environment.

**Giorgio Catucci**

DHL Volunteer

Head of Continuous Improvement at DHL IT Services  
Malaysia











My period of involvement with the GoTeach partnership that DHL has with SOS Children's Villages will always be remembered as some of my most fulfilling years at work. I will forever have fond memories of working with the team to develop DHL volunteer programmes that help young people from Asia to Africa. I was also lucky enough to see a number of villages and meet some of the incredible youth there. GoTeach and SOS Children's Villages will always have a special place in my heart.

**Amanda de Silva**

Former GoTeach Regional Manager Asia  
DHL  
Singapore





Accompanying young men toward independence requires a lot of support. One of them was given this support by DHL Indonesia through Youth Camp activities. It's not only the youth who study with DHL volunteers who get a lot of knowledge from this activity, but us adults too. DHL is very helpful for our youth to get to know the world of work. Thank you.

**Aris Ardianto**

Youth Coordinator  
SOS CV, Banda Aceh  
Indonesia



Our young girls get a lot of support from DHL Indonesia through online mentoring activities. I used to be a moderator of online mentoring activities by presenting DHL staff as presenters. Our youth and I personally get knowledge and information about good social media management. Thank you DHL Indonesia volunteers for sharing their knowledge and experiences.



**Diah Utami**  
Youth Care  
SOS CV, Bali  
Indonesia







From the very first year of implementing the GoTeach programme which was held at SOS Children's Village Go Vap, Ho Chi Minh City, in 2011, as a mother of the children who had the opportunity to participate in the career counselling programmes organised by the DHL Group, I found it very new and impressive, so I followed it very closely.



DHL has helped the children of my Family House in particular and the young people of other SOS Children's Villages in general by providing career guidance for choosing the right career, as well as their own understanding and ability to perform well. Although the children are also advised by their families and schools from an early age, the GoTeach programme gives them valuable practical experience from professional volunteers working in the DHL group. Thanks to the support of DHL, the children have the opportunity to witness professional working processes as well as the skills required for a specific job, depending on their ability and the evaluation of each young person in the programme.

My children have shared their feelings with me about participating in the programme and I feel very reassured when they receive such practical support. I remember 2012 very well. My daughter, Nguyen Thi Linh, was in her 3rd year of finance and banking and fortunately had the opportunity to do an internship with DHL. She was given support to increase her knowledge, skills and work experience and now she has a stable job with a good income and got married and is living independently.

**Do Thi Quynh Huong**

SOS Mother  
SOS CV, Go Vap  
Vietnam







I first had my ambition to work with DHL after my graduation when I first joined the DHL Go Teach project. I have worked very hard to bring in all my knowledge and skills gained from attending the Go Teach program, to develop myself. I have never surrendered to my commitment. In the future, I wish to be a mentor to my younger sisters and brothers from the families of SOS Children's Villages Thailand who participate with DHL Go Teach projects. I hope they can have opportunities like the ones I received from DHL. This is a very fantastic project to empower our generation to be ready for the career world. I would like to thank you DHL once again.

**Raynuka**

Young Programme Participant  
Thailand





When I had almost completed my high school education I had not even identified which jobs would be suitable for me. Whenever I had to choose something for myself, I became quite confused and worried. There are many subjects that I love to study, however they are rather specific and difficult areas in which to find a career. Some of the subjects are very interesting and valuable, but with high tuition fees. Sometimes, when I had nearly decided what I would like to be, I questioned what my plan would be or what my work would be in the future, etc.



I felt happy when I had the opportunity to join the GoTeach programme where I got advice and shared lots of skills related to my possible careers and job opportunities in the future. Furthermore, young people who received good results in their graduation exams would receive a DHL scholarship. Thanks to DHL's support, I am becoming more and more self-confident to decide what is a suitable job.

GoTeach have made great success over the last few years. I truly hope that this programme will always support young people to build more success stories in the future.

**Lê Thị Ngọc Hiền**

Young Programme Participant

Huế, Vietnam



I attended the DHL Online Mentor 2021. It was very impressive for me, especially the DHL staff's commitment and devotion. The programme curriculum has been very well designed and planned. I can put the knowledge into practice. The "Getting to know yourself" course in particular made me feel more confident and let me understand the growth mindset. The English Communication course was with a wonderful trainer. DHL invited very wonderful speakers to this programme and also the sessions run by DHL staff have given me a lot of ideas to develop myself.



**Namtarn**

Young Programme Participant  
Thailand



It is always a pleasure for me, working together with 3 ladies from the DHL Indonesia team, representing DHL Supply Chain, DHL Express and DHL Global Forwarding for our youth program. The DHL Indonesia team is very professional and pays attention to detail for every activity we do. The topic of mentoring is always based on the need of the youth and the objective of each activity is always discussed and agreed upon with us in advance. With the warm and fun way of the mentoring method presented by the DHL volunteers, DHL sessions are always something that our youth look forward to.

**Novita Tanjung**

Deputy Director Fund Development & Communication  
SOS CV  
Indonesia







As an educator who works directly with young people, I always pay great attention to every child and hope that they will have a suitable career in order to be independent and develop in the future. Luckily, we were invited to participate in DHL's GoTeach programme in Ho Chi Minh City in 2015. Arriving in HCMC, we were introduced to the overall GoTeach programme – a comprehensive career counselling programme that the children and I feel passionate and excited to participate in. I believe Ngan, Huy, Dat and Trai have applied the lessons of that day to their success today. Dat and Ngan are very active and confident working in Ho Chi Minh City. Huy is gradually realising his dream of becoming an enthusiastic tour guide, ready to cooperate. Trai is hard-working and passionate about learning automobile repair techniques. We appreciate the valuable sharing from Ms. Thao, the senior manager at DHL Express. We were amazed when we visited DHL's offices and warehouse. DHL's well-organised infrastructure and efficient management made a great impression on us.

The children who participated in the programme that year are integrating and developing confidence as we expected. We need more GoTeach programmes for SOS children today.



**NGUYEN Van Tho**

Educator  
SOS CV, Nha Trang  
Vietnam

I am very proud that I was the youth representative of SOS Indonesia and the Asia region in an International Webinar attended by the DHL Global CEO, Frank Apple. This was my first experience attending an international webinar and becoming a speaker. Thanks to DHL Indonesia's support through various activities including online mentoring, it made me more confident about appearing on an international stage. The kindness and friendliness of the DHL volunteers also made a deep impression on my heart. Thank you DHL Indonesia.



**Ni Nengah Kartika**

Young Programme Participant  
Bali, Indonesia



I well remember the first time SOS Indonesia and DHL met at the DHL Supply Chain office in Jakarta. At first I felt “small” because I was going to meet great people from such a big company like DPDHL. But all I felt was wrong, because I met very kind, caring and humble people. The three day meeting made me very comfortable and I could feel that the people I met are very kind. The kindness and caring spirit from the DHL leaders influenced so many DHL coworkers who interacted with SOS young people up to the present day. The SOS youths learnt so many things from the DHL coworkers, not only the technical side but also the professional attitude. Thank you so much to the leaders and coworkers of DHL who have dedicated so much effort, time, support and heart as well as providing opportunities for SOS youths.

**Gregor Nitihardjo**

National Director  
SOS CV  
Indonesia





Hello everyone, my name is Pham Hong Phuc, I'm 23 years old, from SOS Children's Village Dalat.



**I am very happy to be able to share my story of my memorable experience for the 10th anniversary of the DHL GoTeach programme.**

In 2015, I and some brothers and sisters were fortunate to participate in the DHL GoTeach programme in Ho Chi Minh City. At that time, I was confused by a series of questions like, "Who am I?", "What are my strengths?", "What kind of person do I want to be?" Through a 3-day journey experience, I was gradually able to answer some of these questions. Of course, the experience on the first day leaves the deepest impression: through some MBIT personality tests and group activities, I got to know what kind of person I am. Where are my strengths and what do I need to do to develop? At my previous company, as a Site Supervisor for a company specialising in co-working space, those experiences helped me achieve a lot of success: I was employee of the 2nd quarter of 2020. I am now working in administration for a start-up in construction and interior design. I know this will be a big challenge but I believe that with what I have learned, I will complete my job well.

Thank you DHL GoTeach for allowing me to discover myself. Hopefully the project will continue to develop and bring more practical values to young people in the future.



Pham Hong Phuc  
Young Programme Participant  
Da Lat, Vietnam



I am very grateful for the fact that I have a part to play in nurturing youth employability skills. In 2018, we launched the program in Sri Lanka, since then I have witnessed how this program has supported these young people to gain the relevant skills and confidence to achieve an independent and sustainable livelihood. I strongly believe this partnership has a positive impact in creating employment opportunities and I am proud of myself for being an inspiring influence for the youth.



**Shawanthi Perera**

DHL Volunteer  
Marketing Communications Manager  
Sri Lanka

Collaboration with DHL Indonesia in the YouthCan program helps us to prepare job readiness skills for SOS Children's Villages Indonesia youth. Before the Covid-19 pandemic, DHL Volunteers had visited all of our program locations and conducted Youth Camp activities. DHL also provides internship opportunities in several of its locations in Indonesia. And the happiest thing is that in the Covid-19 pandemic situation, DHL continues to provide support for our youth through online mentoring activities. We are delighted to be working with DHL and I am personally grateful to have an excellent working relationship with the person in charge of the DHL Indonesia program. Thank you.

**Yunus Ismail**

Youth Development Director  
SOS CV  
Indonesia









## EUROPE & THE MIDDLE EAST

GoTeach Partner Country	Joined Since
Jordan	2013
Lebanon	2018
Syria	2017
Lithuania	2014
Serbia	2019
Sweden	2017
Ukraine	2021



Shaking-hands sketch by GoTeach alumni Mpho from Mamelodi.



## Hand in Hand

I had, and still have, the privilege of seeing this partnership grow over almost a decade. GoTeach started long before young people were at the center of the SOS Children's Villages strategy, the SDGs were in place, or multi-stakeholder partnerships were acknowledged as the right approach to bring about positive change. GoTeach was ahead of its time, a true frontrunner.

The success of this partnership is based on strong relationships, on a unique balance between being highly professional and, at the same time, personal – on a global, regional, local and individual level. There is magic around these two organizations and on how we are co-creating - hand in hand. Together we have set new standards defined by trust, innovation and sharing, leading towards systematic change.

Personally, nothing is more fulfilling than working towards a better future for young people within a fabulous team and such an empowering work environment!

I am proud to be part of it day by day, working in-between two amazing organizations - SOS and DHL - who complement each other perfectly in strengthening the employability of young people all over the world.

### Susanne Novotny

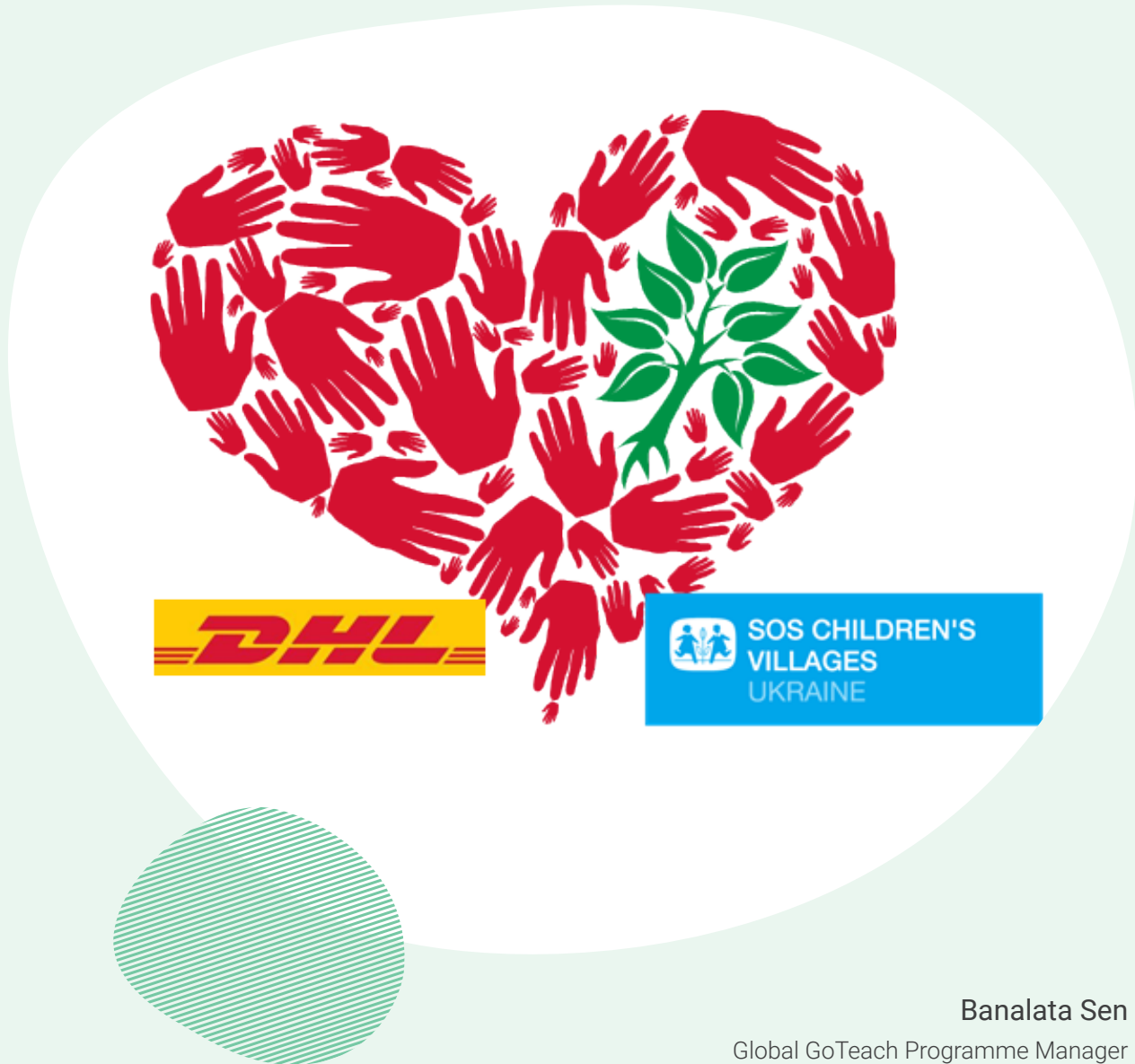
Global GoTeach Partnership Manager  
SOS CV International  
Austria





## **My Go Teach Impression**

From being an ardent admirer of the GoTeach program to having a chance to be a part of the program myself has been a very humbling experience. When I joined the team in early 2021 I did not fully understand how impactful this program was. Within a couple of weeks of joining the team one of my earliest assignments was to prepare the briefing document for Frank Appel (CEO Deutsche Post) for the YouthCan! conference. It was a memorable experience, to learn about and appreciate the topic of Youth Employability and the role organizations like us play in the agenda. Over the course of the year I had various diverse experience from participating and then planning new partnership launches across regions, to new programs and developments in the aspect of Entrepreneurship, digital formats, to winning awards - I am so happy to be part of this amazing team. When I see young people who participated in the program go out in the world with confidence, I feel immensely proud. I want to thank the immensely committed team on both sides – volunteers, global & regional teams, leadership who work relentlessly to make magic happen. On a personal level I am very thankful to have Susanne (Susy) from SOS Children's Villages International as my partner. High on collaboration and support, Susy embodies the One Team Spirit which makes this relationship so special. Wishing this wonderful programme many more milestones ahead.



**Banalata Sen**

Global GoTeach Programme Manager  
for partnership with SOS CV  
DPDHL, Germany

As a fundraiser, I first started to be involved in youth empowerment shortly before the GoTeach kick-off meeting in Belgrade, Serbia, in February, 2019. The first time there I had the chance to experience the high level of professionalism and commitment of my Serbian colleagues in the field, and it really changed my involvement from a purely professional one to being personally absolutely amazed. Until that time I could not imagine how challenging and important our work is in this field, and how much had been done already. The stories and thoughts of the young people we met during the workshop were so inspiring and full of learnings – and it was clear, that our cooperation with our partners is a crucial success factor here, if we want young people in need to succeed and strive. We have a substantial impact and can really make a difference and it was a great experience for me to see this so close at hand.



**Katalin Kovácsné Béres**

Head of Leadership Giving for EUCM  
SOS CV International  
Hungary



Helping to transform lives is at the heart of Let's Colour, so five years ago we at AkzoNobel decided to partner with SOS Children's Villages to use education and renovation to drive a positive impact on youth employability. Young people acquire valuable skills from our employees, and together we use the power of paint to renovate SOS Children's Villages. When we came on board of YouthCan! we first started with a pilot in 4 countries. So far, we have run partnership activities in 23 countries. In the process of setting up and expanding our partnership with SOS CV, DHL's experiences with GoTeach have benefited us a lot. Sharing best practices during our YouthCan! partner meetings by Christoph Selig was extremely valuable and motivating. I see GoTeach as our mentor or teacher from whom we can learn a lot to further expand the global partnership with SOS CV and reach more young people. Thank you!

**Stephanie Kraneveld**

Global Marketing Manager  
AkzoNobel  
Netherlands





### **GoTeach! Energy and inspiring ideas that shaped an impactful partnership!**

I fondly remember the first exploratory meeting with Christoph Selig and Ralf Dürrwang in 2010 on a possible global partnership, focusing on supporting young people on their employability journey. It turned out to be a meeting filled with energy and inspiring ideas that helped shape an impactful global partnership between SOS Children's Villages and DPDHL Group. I keenly watched how that same energy with even more inspiring ideas shaped GoTeach in 54 countries around the world today, with local SOS Children's Villages and DPDHL teams eagerly adapting activities to their local contexts. For me, the beauty of this partnership is visible in the stories of young people and local DPDHL mentors. For young people, those are stories of dreams, inspiration, learning, confidence, and a world of work opening up! For DPDHL Mentors, those are stories of personal growth, purpose, pride and joy of a mentee's first job! The GoTeach energy spurred new initiatives such as YouthCan! I have no doubt, GoTeach energy will continue to spark relevant and pragmatic youth employability actions in local communities worldwide. I look forward to seeing where the GoTeach energy and inspiring ideas light up in the next ten years!

**Coenraad de Beer**

Child Care & Safeguarding Team Leader  
SOS CV International  
Austria



The youth employability crisis is a tricky thing that's not going to be figured out by a single organisation. We now understand that the 'power of partnerships' is not only a catchy rule to go by, but a truly functional mechanism. For this to work, everyone's participation needs to be inclusive, supported and held in regard.

Everything that we do for young people must be done in collaboration with them. When they are being given space, audience and the possibility to influence, we can ensure that those solutions we design for them will actually have much bigger chances of working out.

Deutsche Post DHL Group believes in locally driven solutions and trusts youth participation. This is why the Youth Advisory Board was created in 2021. It has enabled 10 young people from 5 countries to collaborate with the national and global YouthCan! employability initiative's teams to create better solutions for their peers.

This initiative was born through trust, flexibility, active listening and a youthful heart. By seeing young people as our partners, we are making it work.

**Angela Feraru**

YouthCan! Project Coordinator  
SOS CV International  
Austria





The online event, Youth Power experience was possible thanks to this partnership as we had people who believed in it from the very start. It was so inspiring to listen to the stories and youth-led initiatives of wonderful young people, breathing their passion and get to know the work they carry out to make the world a better place for all of us.

By putting these truly inspiring young people and their great work in the spotlight we showed what happens when adults support young people to take the lead!



**Arianna Tripodi**  
Youth Participation Advisor  
SOS CV International  
Austria



Whether it is advocating at the UN together, witnessing first-hand the impact of YouthCan! and Youthlinks! on the lives of so many young people around the world, seeing the catalyst and inspiration DP-DHL has been to many other companies, or watching young adults interact online with Frank Appel, it is a real privilege to connect with the people and improve lives together with our dear friends and partners at DP-DHL. True partnerships become lifelong friendships and 10 years is a wonderful milestone to celebrate and recognise all that has been achieved and all that can be in the future.

**Don Haszczyn**

International Director of Fund Development  
SOS CV International  
Austria



**G**reat that I could be involved in your project at an early stage!

**O**nly one phone call, and I was in love with GoTeach and its shining brains and hearts, Susy and Christoph.

**T**his helped a lot when I started the complex task of putting together a Theory of Change on Youth employability.

**E**ventually, I was part of a radiant team of people who strived to scale up GoTeach.

**A**nd then, in 2016/17, YouthCan! was born out of a mixture of...

**C**haos, Creativity and Commitment.

**H**ow far we went since then!

**Christine Tavernier**

Youth Empowerment Advisor  
SOS CV International  
Austria





I had the pleasure of starting my SOS Children's Villages experience with supporting the GoTeach partnership as an intern. It speaks for itself when, more than six years later, I am still part of SOS Children's Villages, now as project manager of YouthCan!

I always appreciated the spirit of GoTeach: a true partnership of equals with a strong purpose. What I find fascinating is the freshness GoTeach has kept over the years. While never losing focus of the desired impact, it has continued to innovate and improve. It is due to that continuous innovation, paired with the generosity of sharing the model with others, that today we have the YouthCan! initiative. I still remember launching the programme in 2017 and later coming together as a network for the very first YouthCan! conference. What a feeling to see everyone, from SOS Children's Villages colleagues to partners, committed to the same goal! Today, when looking at how much we grew, I simply remember it all started with a few people who had the courage to dream big.

Congratulations for 10 extraordinary years of the GoTeach partnership and, if past experience is telling for the future, I am truly excited to see what comes next in this partnership!



**Cristina Soreanu**

YouthCan! Project Manager  
SOS CV International  
Austria



### **1+1 is more than 2**

I joined in autumn 2010 when it was unclear if the cooperation between the Deutsche Post DHL Group and SOS Children's Villages International would really happen. The partnership has now advanced for 10 years and a lot has been achieved.

### **Here is a little story:**

What was the situation in 2010?

I was approached as an external consultant when it was unclear whether months of preparation and negotiations would finally work out. Deutsche Post DHL Group had enthusiastic people who were well prepared: both they and SOS were professional and

competent, but there were two obstacles to solve on the way to a fruitful partnership, obstacles based on the organisational culture of the partners.

**First obstacle.**

Both were acting and negotiating from their European based Headquarters, trying to set standards, structures and solutions that would work all over the world. Within GoTeach this had to change, so that “local-rooting” and “local ownership” became more important.

**Second obstacle.**

SOS Children’s Village’s connection to corporate partners had previously been mainly focused on fundraising and marketing. This needed a change of mind-set. The DPDHL approach was not one of corporate sponsorship but a programme-focused one, aimed at joining forces for the common goal of improving the employability of young people supported by SOS.

**The solution.**

Building trust in the common goal and in the local capacity of the countries was a challenging task for me but we finally managed to sign a contract. All the pilot countries in 2011 made the same two remarks: although the solutions and details of partnership are different in every country, this partnership is “the missing link” for young people. In a complex world, complex causes and greater goals can only be solved through cooperation and partnership. That’s why 1+1 is sometimes more than 2.

**Georg Willeit**

Former Independent Management Consultant  
Austria





### **What a Trip**

Not many people know that a few days before the YouthCan! project officially started, my second child was born. It is therefore very easy for me to track the development of this initiative. A conversation with Christoph was enough for my sleep-deprived brain to become a firmly convinced manager of the project.

Two ingredients: a clear idea: “We want to multiply the GoTeach impact by building bridges with and between new partners” and a magic team of people working from South Africa, Finland and Austria. The rest is history. Is not easy to explain the intensity of those first months, but I believe that it is thanks to those frequent, long, intense, funny, never-ending and different meetings that we successfully launched YouthCan! in South Africa.

Following Johannesburg, every step walked showed us a new inspiring person, a strong idea and a motivational story, so it was relatively easy to maintain sustainable growth all around the world, ensuring quality and real impact on the lives of more young people.

My son is starting primary school in a few months, where all he learns will boost his possibilities in the future. Likewise, YouthCan! has developed from its “father”, GoTeach. Congratulations! What a trip!



**Ignacio Garcia-Vaquero**  
Donor Services Team Leader  
SOS CV International  
Austria

To this day, this partnership between SOS Children's Villages and Deutsche Post DHL is the professional achievement I am most proud of. This is because it is a game changer for so many young people across the world who are trying to get a foot into the door of the working world. It's a blueprint that others are using to provide opportunities to even more young people. It's ever evolving and expanding – here's to the next 10 years!

Former Head of Leadership Giving  
SOS CV International  
Austria

GoTeach is the perfect example of overcoming boundaries and working closely together to make the world a better place. I was lucky enough to work on both sides, DPDHL and SOS Children's Villages, in the GoTeach programme. In summary, I can say that it didn't matter whether I was at DPDHL or SOS Children's Villages. Everyone worked with the same motivation, purpose and kindness. The very strong bond and good communication between SOS Children's Villages and DPDHL is essential for the success of GoTeach. I am grateful to be able to say that I was part of this amazing team. I have never been received with more kindness and love than in the GoTeach team.



**Julius Ulrich**

Former DPDHL

Partnership Support Intern

SOS CV International

Austria



## All About Them

GoTeach is a shared journey of excitement and fascination as to how much friendliness lies within the hearts and minds of our future adult population. It is the perfect and illustrative example of multidimensional collaboration and genuine engagement.

Above all, GoTeach is a tribute to young people: it is applauding and encouraging them for the prosperous future they are enabling for themselves and for generations to come.

### Patricia Molano

Former Head of International Corporate Partnerships and Philanthropy  
SOS CV, International  
Austria





We are facing tremendous challenges as a global community. But there is a way to overcome them - working together and collaborating for the greater good, beyond individual interests. GoTeach is a front runner, steadily innovating and driving joint efforts – while working together with the best change makers: Young People, the Leaders of Tomorrow.

**Martin Schmid**  
YouthLinks Programme Coordinator  
SOS CV International  
Austria



Since its inception, I have been following the GoTeach partnership between SOS Children's Villages and the Deutsche Post DHL Group from the sidelines. It's been an amazing journey to watch: from seeing the frustrations when an international agreement all of a sudden seemed impossible to reach, to the launch of YouthCan!, which I witnessed via WhatsApp with my newborn baby in my arms. I am thankful that, even from the sidelines, I have learned a tremendous amount about partnership development from GoTeach. Congratulations!

**Rina Hillinga**

International Corporate Partnerships and Philanthropy Advisor  
SOS CV International  
Austria

For me, GoTeach is one of the most effective investments in education to address the root causes of inequality of opportunity. This programme helps young people in particular to acquire the skills for good jobs and a high quality of life before they enter the workforce. I am very grateful for 10 years of GoTeach membership. The best is yet to come.

**Ralf Dürrwang**

Former Vice President of  
Corporate Citizenship, DPDHL  
Germany





People that know me will understand my love for growing chilli's and having spice in food and my life. I share the same appreciation and love for GoTeach and how it inspired, taught and brought spice and lasting change into the lives of young people around the globe! The first 10 years of partnership have been truly amazing and let's keep growing new varieties of 'spicy approaches' together that young people can grasp and that move the needle on global SDG change for all.



**Stewart Wilms**

International Director of Programme Development  
SOS CV International  
Austria



To me GoTeach will always be the 'big brother', the predecessor to YouthCan! paving the way with the good practices and experiences that we have used in our other partnerships. The commitment and drive of DHL/GoTeach to constantly and consistently improve the programme, and its monitoring and evaluation to ensure the best results for our young people will always be something I will remember and be grateful for. I particularly enjoyed collaborating to develop our unified results frameworks; and the GoTeach evaluation in 2015 also proved super valuable for us when conducting our mid-term evaluation only 5 years later. Without GoTeach, there would be no YouthCan! Here's to another 10 years and many more successes in the future!

**Sophie Crockett-Chaves**

YouthCan: Monitoring & Evaluation Advisor  
SOS CV International  
Austria



GoTeach was always a big dream. I never thought it would be sufficient to reach just some young people and support only a few while they transition from school to the world of work. I had no idea of how we would manage to give at least some opportunity to every young person reached by SOS, for only then would we be able to talk about impact. Looking back, there were a few crucial success factors involved. We only defined the scope: young people and employability. We did not define the how: local ownership. We grew organically: whenever somebody showed up, like Faneva, Olande, Cindy or Thomas, we entered a new continent. We remained flexible on how to use the budget: most of the money goes into infrastructure. We never put a copyright on it: the game changed the moment we invited others to join and started YouthCan! And we always stayed curious: investing in new ideas has become part of our DNA.

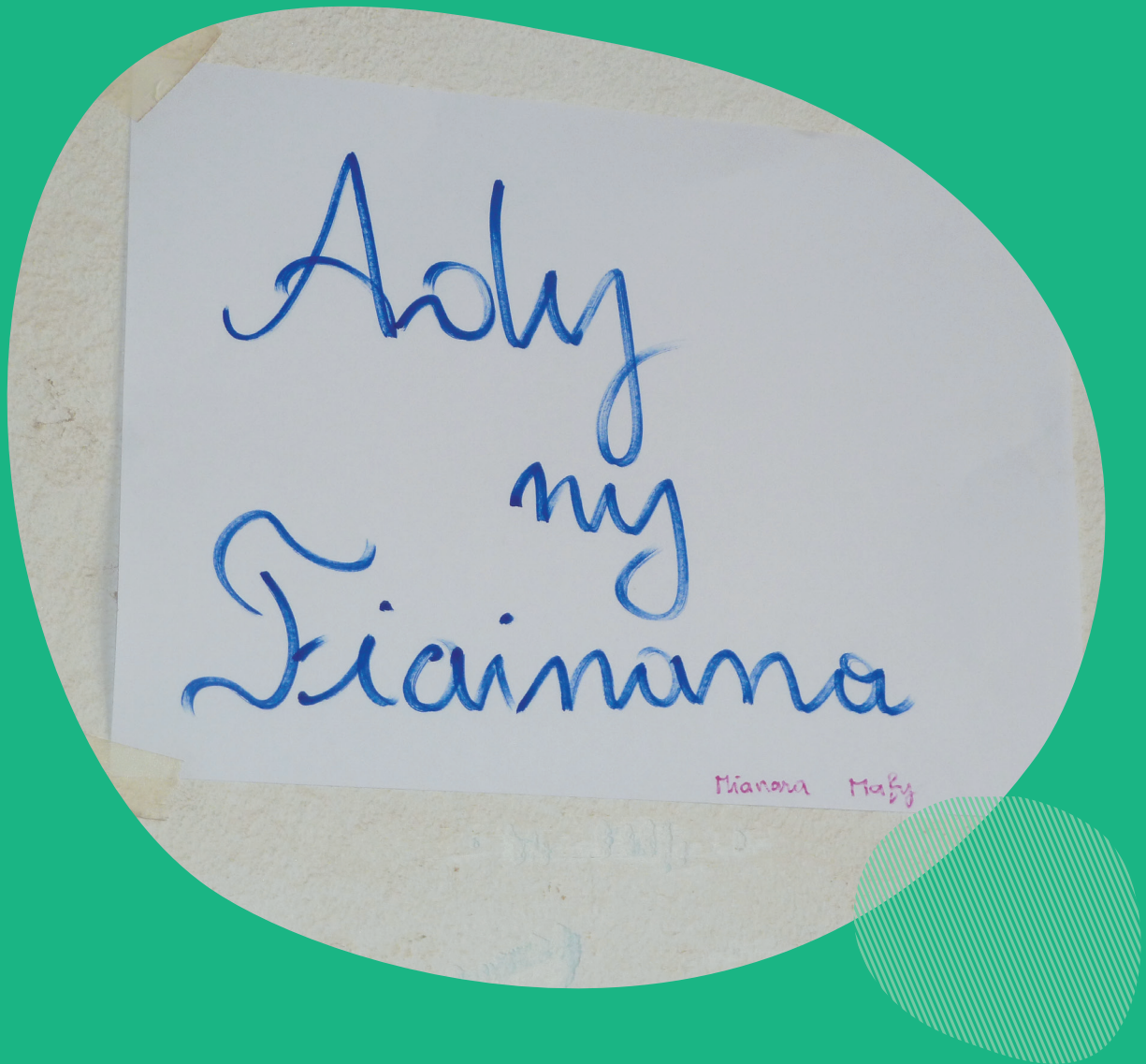
Today seeing the global team, the network of colleagues who support and volunteer, the level of trust we have managed to build over the years amongst us partners, the geographical reach of GoTeach and the thousands of young people we have been able to reach, I am really proud! Even though we are not there yet...

**Christoph Selig**

Vice President Sustainability Communications and Programmes

DPDHL

Germany



**Life is a struggle, Malagasy songwriter Nono**





Being involved in the development of GoTeach from almost the very beginning, I am proud to be part of this movement. Though it was clear to me that this initiative would be a big success, I honestly did not expect it would grow from four pilot countries to more than 50 countries worldwide.

In my opinion, GoTeach is so much more than a successful partnership between a corporate and an NGO. During the last 10 years, the “borders” between the partners have melted away as we were all working for the same goal, which is to develop the best opportunities for vulnerable young people on their way to independence. Together we have woven a fantastic, reliable and sustainable network of committed co-workers, young people and even friends, all over the world.

When I ask myself why I am becoming so emotional about GoTeach, my answer is that the participants simply touch me, because they are prepared to break out of normal business, share their very personal experiences and learn from each other. In my opinion, there is no better partnership initiative to bring two very different worlds together with a real meaningful impact: a sustainable future for young people.

**Nadja Malak**

Head of Corporate Partnerships  
SOS CV worldwide  
Germany



Go Teach & the partnership of SOS Children's Villages is the proudest moment of my 20 year career with DHL. What an incredible program to share and introduce young people to the world of work, to demonstrate that every person within the DPDHL big yellow machine is valued and needed from warehouse packer, forklift driver to CEO. An honor to be a founding member of this partnership and an avid supporter... my words to all participants, countries and supporters. start small, think BIG but act now.. we all have something to share and teach.



**Olande Stols**

DHL Volunteer  
DHL VP Marketing  
Germany



“The team at Siegwark is pleased to have worked with DHL on the company’s initiative to improve the lives of children and young adults. Your teams around the world have helped pave the way for the successful SOS YouthCan! programme which Siegwark is proud to be a part of. Our joint goal is to empower young people and help them prepare for the transition to independence and the job market. We are looking forward to further cooperation.

To our neighbors whose headquarters lie across the River Rhein from ours in the Bonn/ Rhein-Sieg Region of Germany, we wish you all the best!

**Nikole Peters**

Corporate Communications & CSR Manager  
Siegwerk  
Germany





**Petra Horn**

Executive Board Member  
SOS CV worldwide  
Germany



Youth unemployment is a major global challenge, especially for young people from SOS Children's Villages who have grown up either in alternative care or in vulnerable families and without the important support networks and positive role models to rely on.

Inspired by the great impact of the GoTeach programme from Deutsche Post DHL, in 2017 SOS Children's Villages started YouthCan! This is a multi-stakeholder initiative to reach out to others and build strong partnerships based on shared visions and goals in order to enhance youth employability around the globe. With the expertise of our valuable partners, YouthCan! truly empowers young people and helps them find employment through a range of activities such as hands-on work experience, access to role models, mentors and networks.

Whenever I had the chance to sneak into such activities, I was always impressed to see how extremely engaged the employees are. At the same time, I felt inspired by the young people, who embraced the open feedback of their mentors for their own personal and professional development.

Thank you DPDHL for laying the foundation of this important project, supporting our young people to find a job and successfully manage the transition to a self-reliant and socially integrated life.



**Gabriele Elschner**

Senior Manager Events/Trade Shows & CSR Communications & Marketing  
TK Elevator  
Germany



When we started our cooperation with SOS Children's Villages back in 2017, it was Christoph Selig from DPDHL who took away my fears, setting up such an important project without any prior experience. I was not only able to benefit from DPDHL's vast and in-depth knowledge but I could also approach Christoph with any problems or questions I had and he has always been very supportive and happy to help. During the global YouthCan! conference in 2019, I even had the opportunity to participate in a joint panel discussion as an expert which I highly appreciated. Being the "new kid on the block" and sharing the stage with such professionals was amazing. I take my hat off to the great performance and what DPDHL has achieved during these past 10 years. I look forward to continuing this cooperation and joining forces under the YouthCan! initiative while at the same time watching the further development of GoTeach, because in the end we all benefit from it.





It was at the Global YouthCan! Kick-off Conference, where I represented Allianz as one of the corporate partners. Amongst other places, we were honoured to visit Rustenberg, one of the SOS Children's Villages in South Africa. It was a touching moment for me and made me believe that YouthCan! is a programme that really can create an impact for these young adults and children. Thanks to the GoTeach programme, this great global programme was possible!

**Katharina Rauscher**  
Sustainability Manager  
Allianz  
Germany

I started participating in GoTeach activities when I was 17 years old. I didn't know what I wanted at that time, I was thinking about becoming an interior designer, but the different trainings and mentoring opportunities with GoTeach helped me discover my passion for social work. I am currently studying social sciences at university and already started my own green initiative. Of course, once again a mentor from DHL stepped in to help me take things to another level. To DHL thank you for being here and to my mentor, know that you are the best!

**Michel Rizk**

Young Programme Participant  
Lebanon





**Sarah Kerbaj**

YouthCan! Coordinator

SOS CV

Lebanon



**A journey of a thousand miles begins with a single step.**

This is one of my favourite quotes, but I didn't know that one step would get me this far. Let me tell you all from the beginning...

In 2018, I was a fresh graduate with a bachelor in International Relations. Unfortunately, Lebanon was experiencing a serious unemployment crisis, a situation that limits our dreams and ambitions. However I consider myself tremendously lucky. I was hosting the YouthCan! project launch in Lebanon under the umbrella of GoTeach. A normal discussion about my career aspirations with the head of GoTeach (DHL support) led me to get my first position as a project coordinator for GoTeach and SOS activities in Lebanon two months later. I was delighted to hear the news and got overwhelmed with a sense of pride, gratefulness and empowerment. This opportunity helped me grow, not only on a professional level but also on a personal one. I now lead all the youth empowerment activities in SOS and I am an active member in youth-led initiatives within Lebanese civil society. Fulfilling my goals while encouraging and motivating other young people is a dream come true. Thank you GoTeach for this amazing experience: no matter where life takes me, my journey of a thousand miles started with you.

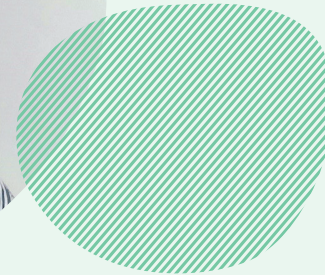




SOS Children's Village Netherlands has supported youth employability programmes, mostly in Africa, for a long time. Although official unemployment rates are relatively low (11%), statistics hide a bitter reality: over 20% of African youth are neither employed, in education or training, and 2/3rds of those with a job have wages below 2\$/day, and living in a 'working poverty' vicious cycle. Reasons are manifold; in addition to poor education, lack of relevant networks and required social/workplace skills gives them little chance on the labour market. The African population will have doubled by 2050 and by then a billion young people will have entered the labour market. If one can't compete with those better networked and skilled, prospects for a decent job (and decent life) are low. We are therefore proud to collaborate with the DHL GoTeach programme; through our global programme, YouthCan! and, as an example from some of our other programmes, help youngsters to find direction in life, build self confidence and workplace social skills, and, being part of a network, help them to navigate their way on the labour market through job shadowing, internships and 1-to-1 coaching by experienced seniors. GoTeach is a big pioneering example of how partnerships with the corporate sector should look like.

*Tell me and I forget  
Teach me and I learn  
Involve me and I remember.*  
-Benjamin Franklin

Stefan van der Swaluw – programme director  
Marjolijn Geels – team coordinator Institutional funding  
SOS CV  
Netherlands



Dear GoTeach programme, I think this anniversary is a great occasion to dedicate some words to you and reflect on our years together since we met for first time in 2017. For me, GoTeach represents how a real programme in partnership should be. It represents what it means to bet on new and innovative initiatives, to believe in the idea that we are stronger together and can achieve great things. And always putting the young people at the centre. You, GoTeach, always believed in the power of technology to bring training and education opportunities to young people, no matter where they are located. Like in Costa Rica (see picture) where, thanks to GoTeach, young people could join the YouthLinks digital platform and access virtual training opportunities. We can continue achieving great things together! Happy anniversary and I wish we all continue having great experiences together, scaling the impact to more countries and more young people.

**Maria Berenguer**

Youth & ICT4D Co-Team Leader  
SOS CV International  
Spain

I worked for four months in the call center department at DHL Serbia. During that time, my main responsibilities were related to issues and support for shipment status, delivery and courier services. This means that I usually answered phone calls regarding customer complaints. At first, this was quite stressful for me, due to the need to learn about shipment management, guidelines and restrictions, about which I didn't know anything before. Day by day, and with the support of another employee who was really nice to me, I started to feel more competent. I think this work experience also was an opportunity for me to improve my communication skills and build my self-confidence for future employment. Unfortunately, it ended so quickly, due to the Covid restructuring in the Company, but it was certainly very useful for me.

**Zlata Đorđević**

Young Programme Participant  
Serbia





As a responsible company, I think that we must contribute to solve world issues like the employability of young people from challenged backgrounds.

I am very proud to be a part of the YouthCan! initiative because connecting these youth to the working world and improving their employability provides them with a chance for a better future.

The GoTeach program was a pioneer in this field and we are lucky to be able to capitalize on the great experience from DPDHL.

Congratulations to DPDHL for the 10 years of GoTeach partnership with SOS CVs and for the support that has improved the skills, confidence and experience of thousands of young people, allowing them to enter the professional world.

Good luck for the next years and you can count on the Johnson & Johnson Foundation to continue working together with SOS Children's Villages and other Corporates to support the youth within YouthCan!.

**Antonio Delgado**

Johnson & Johnson

Program Director Janssen CSR EMEA Fund

Paris



Thank you SOS Children's Villages and DHL for setting this up for us. We were ten young people and almost everyone got their forklift licence. We only had one week, for both the theory and the drive-up. After I practiced for two or three days, they said: **'I want you to start working right away.'** DHL is truly one of my favourite companies, and I would love to work with them in the future. They have different types of jobs that suit everyone.

**Mohammad Kazimi**

Young Programme Participant  
Sweden





I had an amazing experience working with SOS Children's Village in Sweden building a long term, sustainable partnership, especially with the Forklift Driver Training programme, which we are now trying to roll out to other countries.

Working with both the actual youth and their coaches was massively rewarding, seeing their hunger to grow, learn and exceed – from the theory of forklift driving, to the practise with various forklift machines and then to sit and pass the final exams.

The fact that we had over 80% pass rate, and an increasing amount of female drivers and family members, are amazing statistics and makes us all hugely proud of our collaboration.

**Alex Hislop**

Vice President, Business & Account Development  
UK & Ireland DHL Supply Chain  
United Kingdom





The training programme was wonderful in terms of ideas, tips and information that we could obtain that will help us in our future lives, and I was surprised how I interacted with my coaches at DHL. They are far away from us through the Internet and the idea of the relay race was really excellent. The cooperation that took place between the youth, coaches and supervisors is very useful.

**Mahmmoud Badawi**  
Young Programme Participant  
Syria



I am honored to be part of “GoTeach” program with SOS Children’s Villages Syria, this inspiring experience with promising young people is a real motivation that has enriched me on a professional and a personal level.

**Alaa Al Fares**

DHL Volunteer, Managing Director

DHL Global Forwarding/Freight

Syria





I personally hold great respect toward the DHL Syria team. They are not only our partner in our work to empower youth in SOS care but also true members of our big family. They support young people in many fields, give them hope for a better future, and set an excellent example for young people to follow. Together with DHL Syria, we work to support young people on their way to independent living, with hope. We know the difficulties they will face during their future, in societies that suffer from many humanitarian crises. For that reason, we work together to help them build their capacities, while giving them hope.

It has been more than five years since our cooperation began, and every year we work to add new value to our partnership, which has brought a lot of benefits to young people in our care until today. During these years, DHL Syria's support was not limited to providing training and capacity building opportunities, but it has also included offering job opportunities for youth and providing financial and media support to promote our organizations messages and work in a very creative way.

At SOS Children's Villages Syria, we are delighted to have DHL as a strong partner because we know that creating a better future for young people in Syria requires teamwork, collaboration and solid strategic partnerships.



**Muhanad Mia**

DHL Partnership Youth Care Coordinator

SOS CV

Syria



Thank you GoTeach for Inspiring...  
Motivating... Supporting.... and Sustaining

**Muhannad Hayek**

DHL Volunteer

Development manager, NAZHA Investments Group  
Syria





During my 10 years with SOS Children's Villages the most memorable and emotional engagement was the year with the international corporate team (I don't remember the exact term) and the launch of YouthCan! The commitment from the corporate volunteers, the joy and inspiration of the young people and the spirit of YouthCan! were extraordinary – a memory I will carry with me forever.

**Kei Heikkilä**

Former SOS CV Head of International Corporate Partnerships  
Finland



## **Ulla Riedle**

Youth & ICT4D Co-Team Leader  
SOS CV International  
Austria



Dear GoTeach!

HAPPY HAPPY BIRTHDAY!

I am very proud to see you now as a 10year old, ready to move on from elementary school into “Gymnasium” (middleschool).

Some memories:

I can still remember, when I met you the first time as a toddler. Already back then you were such an energetic little person that made people smile where ever your little feet took you.

Still in kindergarden you started to hang out with your new friend YouthCan!. I am touched to see how this friendship has grown, how you support and inspire each other.

I have no doubts, that your future will be even brighter than your past. Just stay, who you are, never give up and continue to inspire the world.

Sending big hugs also to your proud parents and wishing you all a wonderful day and a great birthday party!





Someone once told me that each person you interact with adds some of their own colour to your life – and that you carry that colour with you until you end up a canvas full of colours. Through the short time I have been involved in GoTeach I can already say that I have gained many new colours.

To have a glimpse into the impact of GoTeach on all these different stakeholders - across cultures and borders, over a broad spectrum of ages - truly is a precious gift. And to be a part, big or small, of this journey is yet a greater privilege, one that I cherish close to my heart. I can only wish GoTeach and its beneficiaries many more decades of learning, growth, triumph and lots of beautiful colour.

**Amber Konstant**

DPDHL Partnership Support Intern  
SOS CV International  
Austria



